## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

CURRENT REPORT
Pursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): May 9, 2023

## **FLYWIRE CORPORATION**

(Exact name of Registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 001-40430 (Commission File No.) 27-0690799 (IRS Employer Identification No.)

|     | (Address  | 141 Tremont St #10 Boston, MA 02111 of principal executive offices and zip code | )  |  |  |  |
|-----|---|---|--|--|--|--|
|     | Registrant's telephone number, including area code: (617) 329-4524  |   |  |  |  |  |
|     | (Former Name or   | Not Applicable<br>r Former Address, if Changed Since Last                       | Report)  |  |  |  |
|     | eck the appropriate box below if the Form 8-K filing is inter<br>owing provisions:  | nded to simultaneously satisfy the f  | iling obligation of the registrant under any of the          |  |  |  |
|     | Written communications pursuant to Rule 425 under the   | Securities Act (17 CFR 230.425)   |  |  |  |  |
|     | Soliciting material pursuant to Rule 14a-12 under the Ex  | change Act (17 CFR 240.14a-12)  |  |  |  |  |
|     | Pre-commencement communications pursuant to Rule 14   | 4d-2(b) under the Exchange Act (17  | CFR 240.14d-2(b))  |  |  |  |
|     | Pre-commencement communications pursuant to Rule 13   | 3e-4(c) under the Exchange Act (17  | CFR 240.13e-4(c))  |  |  |  |
| Sec | curities registered pursuant to Section 12(b) of the Act:   |   |  |  |  |  |
|     | Title of each class   | Trading<br>Symbol(s)  | Name of each exchange<br>on which registered                 |  |  |  |
| Vot | ing Common Stock, \$0.0001 par value per share  | FLYW  | The Nasdaq Stock Market LLC<br>(Nasdaq Global Select Market) |  |  |  |
|     | icate by check mark whether the registrant is an emerging g<br>pter) or Rule 12b-2 of the Securities Exchange Act of 1934 |   | 405 of the Securities Act of 1933 (§230.405 of this          |  |  |  |
| Em  | erging growth company $\Box$  |   |  |  |  |  |
|     | n emerging growth company, indicate by check mark if the<br>v or revised financial accounting standards provided pursual  |   |  |  |  |  |
|     |   |   |  |  |  |  |

#### Item 2.02. Results of Operations and Financial Condition

On May 9, 2023, Flywire Corporation ("Flywire" or the "Company") issued a press release (the "Press Release") and is holding a conference call regarding its preliminary and unaudited financial results for the quarter ended March 31, 2023. The Press Release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein.

Various statements to be made during the conference call are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding Flywire's future operating results and financial position, Flywire's business strategy and plans, market growth, and Flywire's objectives for future operations. Flywire intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in Section 21E of the Securities Exchange Act of 1934 and the Private Securities Litigation Reform Act of 1995. In some cases, you can identify forward-looking statements by terms such as, but not limited to, "believe," "may," "will," "potentially," "estimate," "continue," "anticipate," "intend," "could," "would," "project," "target," "plan," "expect," or the negative of these terms, and similar expressions intended to identify forward-looking statements. Such forward-looking statements are based upon current expectations that involve risks, changes in circumstances, assumptions, and uncertainties. Important factors that could cause actual results to differ materially from those reflected in Flywire's forward-looking statements include, among others, Flywire's future financial performance, including its expectations regarding revenue, revenue less ancillary services and adjusted EBITDA. Risks that may cause actual results to differ materially from these forward looking statements include, but are not limited to: Flywire's ability to execute its business plan and effectively manage its growth; Flywire's cross border expansion plans and ability to expand internationally; anticipated trends, growth rates, and challenges in Flywire's business and in the markets in which Flywire operates; the sufficiency of Flywire's cash and cash equivalents to meet its liquidity needs; political, economic, foreign currency exchange rate, inflation, legal, social and health risks, including the ongoing effects of the COVID-19 pandemic and subsequent public health measurements. that may affect Flywire's business or the global economy; beliefs and objectives for future operations; Flywire's beliefs and objectives for future operations; Flywire's ability to develop and protect its brand; Flywire's ability to maintain and grow the payment volume that it processes; Flywire's ability to further attract, retain, and expand its client base; Flywire's ability to develop new solutions and services and bring them to market in a timely manner; Flywire's expectations concerning relationships with third parties, including financial institutions and strategic partners; the effects of increased competition in Flywire's markets and its ability to compete effectively; future acquisitions or investments in complementary companies, products, services, or technologies; Flywire's ability to enter new client verticals, including its relatively new business-to-business sector; Flywire's expectations regarding anticipated technology needs and developments and its ability to address those needs and developments with its solutions; Flywire expectations regarding litigation and legal and regulatory matters; Flywire's expectations regarding its ability to meet existing performance obligations and maintain the operability of its solutions; Flywire's expectations regarding the effects of existing and developing laws and regulations, including with respect to payments and financial services, taxation, privacy and data protection; economic and industry trends, projected growth, or trend analysis; Flywire's ability to adapt to changes in U.S. federal income or other tax laws or the interpretation of tax laws, including the recently enacted Inflation Reduction Act of 2022; Flywire's ability to attract and retain qualified employees; Flywire's ability to maintain, protect, and enhance its intellectual property; Flywire's ability to maintain the security and availability of its solutions; the increased expenses associated with being a public company; the future market price of Flywire's common stock; and other factors that are described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of Flywire's Annual Report on Form 10-K for the year ended December 31, 2022, which is on file with the Securities and Exchange Commission (SEC) and available on the SEC's website at https://www.sec.gov/. Additional factors may be described in those sections of Flywire's Quarterly Report on Form 10-Q for the quarter ended March 31, 2023, expected to be filed with the SEC in the second quarter of 2023. The information conveyed on the conference call is provided only as of the date of the conference call, and Flywire undertakes no obligation to update any forward-looking statements presented on the conference call on account of new information, future events, or otherwise, except as required by law.

### Item 7.01. Regulation FD Disclosure.

On May 9, 2023, the Company provided an investor presentation that will be made available on the investor relations section of the Company's website at https://ir.flywire.com/. The investor presentation is furnished as Exhibit 99.2 to this Current Report on Form 8-K and is incorporated by reference herein.

This information in this Item 7.01 of this Current Report on Form 8-K shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section, or incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in any such filing.

### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

| Exhibit<br>No. | Description   |
|----------------|---|
| 99.1           | Flywire Corporation Press Release dated May 9, 2023.                        |
| 99.2           | Flywire Corporation Investor Presentation dated May 9, 2023.                |
| 104            | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FLYWIRE CORPORATION

By: /s/ Michael Ellis
Name: Michael Ellis
Title: Chief Financial Officer

Dated May 9, 2023

#### Flywire Reports First Quarter 2023 Financial Results

First Quarter Revenue Increased 46.1% Year-over-Year

First Quarter Revenue Less Ancillary Services Increased 50.3% Year-over-Year or 56.7% on a Constant Currency Basis

First Quarter Gross Profit Increased 50.3% and Adjusted Gross Profit Increased 49.8% Year-over-Year

Company Provides Second Quarter and Fiscal-Year 2023 Outlook

Boston, MA – May 9, 2023: Elywire Corporation (Nasdaq: FLYW) ("Flywire" or the "Company") a global payments enablement and software company, today reported financial results for its first quarter ended March 31, 2023.

"Our excellent results in the first quarter are a testament to our ability to balance top line growth with ongoing efficiency initiatives," said Mike Massaro, CEO of Flywire. "In response to continued demand for our solutions across the education, healthcare, travel and B2B verticals, Flywire achieved our largest sales quarter in company history, with a record number of clients signed. Our strong performance is underpinned by positive tailwinds across the industries that we serve, as well as our global team of FlyMates continuing to deliver value for clients, payers and partners. Our results give us even more confidence in our winning strategy and path ahead, and we are eager to capitalize on our momentum as we progress throughout the year."

#### First Quarter 2023 Financial Highlights:

#### GAAP Results

- Revenue increased 46.1% to \$94.4 million in the first quarter of 2023, compared to \$64.6 million in the first quarter of 2022.
- Gross Profit increased to \$58.3 million, resulting in Gross Margin of 61.8%, for the first quarter of 2023, compared to Gross Profit of \$38.8 million and Gross Margin of 60.1% in the first quarter of 2022.
- Net loss was \$3.7 million in the first quarter of 2023, compared to net loss of \$10.1 million in the first quarter of 2022.

#### Key Operating Metrics and Non-GAAP Results

- Total Payment Volume increased 35.8% to \$5.7 billion in the first quarter of 2023, compared to \$4.2 billion in the first quarter of 2022.
- Revenue Less Ancillary Services increased 50.3% to \$89.1 million in the first quarter of 2023, compared to \$59.3 million in the first quarter of 2022.

- Revenue Less Ancillary Services was unfavorably impacted by foreign currency exchange rates year-over-year by
- Revenue Less Ancillary Services at Constant Currency increased 56.9% year-over-year
- Adjusted Gross Profit increased to \$59.9 million, resulting in Adjusted Gross Margin of 67.2% in the first quarter of 2023, compared to
  Adjusted Gross Profit of \$40.0 million and Adjusted Gross Margin of 67.5% in the first quarter of 2022. Prior year Adjusted Gross Profit
  and Adjusted Gross Margin have been recast to align with the updated methodology as described in the Key Operating Metrics and
  Non-GAAP Financial Measures table below.
- Adjusted EBITDA was \$7.0 million in the first quarter of 2023, compared to \$1.9 million in the first quarter of 2022.

#### First Quarter 2023 Business Highlights:

- · Signed more than 170 new clients in the first quarter of 2023, representing the largest sales quarter in company history
- Strengthened Board of Directors with appointment of seasoned executive Diane Offereins, EVP and President, Payment Services at Discover Financial Services
- The Company furthered its product and payment innovation with the acceleration of a student health insurance tool, and made it available
  to all education agents on the Flywire platform
- Signed a record number of net-new travel clients, with revenues from destination management companies based in APAC growing nearly tenfold year over year
- Grew global strategic partner base in B2B and announced a partnership with FranConnect, streamlining payments for the franchise industry
- Enhanced partnership with leading higher education ERP Ellucian and was named 2022 Ellucian Partner of the Year for Integration

  Excellence
- Garnered additional recognition for its global culture and was recognized as a Great Place to Work in Singapore

#### Second Quarter and Fiscal-Year 2023 Outlook:

Based on information available as of May 9, 2023, Flywire anticipates the following for the second quarter and fiscal-year 2023:

|                                 | Second Quarter 2023*   |
|---------------------------------|------------------------|
| Revenue                         | \$76 to \$81 million   |
| Revenue Less Ancillary Services | \$71 to \$75 million   |
| Adjusted EBITDA**               | (\$5) to (\$3) million |

|                                 | Fiscal-Year 2023*      |
|---------------------------------|------------------------|
| Revenue                         | \$380 to \$398 million |
| Revenue Less Ancillary Services | \$360 to \$370 million |
| Adjusted EBITDA**               | \$30 to \$36 million   |

- \* The Company has assumed foreign exchange rates prevailing as of March 31, 2023.
- Flywire has relied upon the exception in item 10(e)(1)(i)(B) of Regulation S-K and has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this earnings release because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

These statements are forward-looking and actual results may differ materially. Refer to the "Safe Harbor Statement" below for information on the factors that could cause our actual results to differ materially from these forward-looking statements.

### **Conference Call**

The Company will host a conference call to discuss first quarter 2023 financial results today at 5:00 pm ET. Hosting the call will be Mike Massaro, CEO, Rob Orgel, President and COO, and Mike Ellis, CFO. The conference call can be accessed live via webcast from the Company's investor relations website at <a href="https://ir.flywire.com/">https://ir.flywire.com/</a>. A replay will be available on the investor relations website following the call.

#### Key Operating Metrics and Non-GAAP Financial Measures table

Flywire uses non-GAAP financial measures to supplement financial information presented on a GAAP basis. The Company believes that excluding certain items from its GAAP results allows management to better understand its consolidated financial performance from period to period and better project its future consolidated financial performance as forecasts are developed at a level of detail different from that used to prepare GAAP-based financial measures. Moreover, Flywire believes these non-GAAP financial measures provide its stakeholders with useful information to help them evaluate the Company's operating results by facilitating an enhanced understanding of the Company's operating performance and enabling them to make more meaningful period to period comparisons. There are limitations to the use of the non-GAAP financial measures presented here. Flywire's non-GAAP financial measures may not be comparable to similarly titled measures of other companies. Other companies, including companies in Flywire's industry, may calculate non-GAAP financial measures differently, limiting the usefulness of those measures for comparative purposes.

Flywire uses supplemental measures of its performance which are derived from its consolidated financial information, but which are not presented in its consolidated financial statements prepared in accordance with GAAP. These non-GAAP financial measures include the following:

- Revenue Less Ancillary Services. Revenue Less Ancillary Services represents the Company's consolidated revenue in accordance with GAAP after excluding (i) pass-through cost for printing and mailing services and (ii) marketing fees. The Company excludes these amounts to arrive at this supplemental non-GAAP financial measure as it views these services as ancillary to the primary services it provides to its clients.
- Adjusted Gross Profit and Adjusted Gross Margin. Adjusted gross profit represents Revenue Less Ancillary Services less cost of revenue
  adjusted to (i) exclude pass-through cost for printing services, (ii) offset marketing fees against costs incurred and (iii) exclude depreciation
  and amortization, including accelerated amortization on the impairment of customer set-up costs tied to technology integration. Adjusted
  Gross Margin represents Adjusted Gross Profit divided by Revenue Less Ancillary Services. Management believes this presentation
  supplements the GAAP presentation of Gross Margin with a useful measure of the gross margin of the Company's payment-related
  services, which are the primary services it provides to its clients. Beginning with the quarter ended December 31, 2022, Flywire has
  excluded depreciation and amortization

from the calculation of our adjusted Gross Profit, which it believes enhances the understanding of the Company's operating performance and enables more meaningful period to period comparisons. The Company's previously reported Adjusted Gross Profit and Adjusted Gross Margin for the three months ended March 31, 2021 were recast to conform to the updated methodology and are reflected herein for comparison purposes.

- Adjusted EBITDA. Adjusted EBITDA represents EBITDA further adjusted by excluding (i) stock-based compensation expense and
  related payroll taxes, (ii) the impact from the change in fair value measurement for contingent consideration associated with acquisitions,
  (iii) interest income, (iv) gain (loss) from the remeasurement of foreign currency, (v) indirect taxes related to intercompany activity,
  (vi) acquisition related transaction costs, if applicable, and (vii) employee retention costs, such as incentive compensation, associated with
  acquisition activities. Management believes that the exclusion of these amounts to calculate Adjusted EBITDA provides useful measures
  for period-to-period comparisons of the Company's business.
- Revenue Less Ancillary Services at Constant Currency. Revenue Less Ancillary Services at Constant Currency represents Revenue Less Ancillary Services adjusted to show presentation on a constant currency basis. The constant currency information presented is calculated by translating current period results using prior period weighted average foreign currency exchange rates. Flywire analyzes Revenue Less Ancillary Services on a constant currency basis to provide a comparable framework for assessing how the business performed excluding the effect of foreign currency fluctuations.

These non-GAAP financial measures are not meant to be considered as indicators of performance in isolation from or as a substitute the Company's revenue, gross profit, gross margin or net income (loss) prepared in accordance with GAAP and should be read only in conjunction with financial information presented on a GAAP basis. Reconciliations of Revenue Less Ancillary Services, Revenue Less Ancillary Services at Constant Currency, Adjusted Gross Profit, Adjusted Gross Margin and Adjusted EBITDA to the most directly comparable GAAP financial measure are presented below. Flywire encourages you to review these reconciliations in conjunction with the presentation of the non-GAAP financial measures for each of the periods presented. In future fiscal periods, Flywire may exclude such items and may incur income and expenses similar to these excluded items. Flywire has relied upon the exception in item 10(e)(1)(i)(B) of Regulation S-K and has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP ent income (loss) or to forecasted GAAP income (loss) before income taxes within this earnings release because it is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

#### About Flywire

Flywire is a global payments enablement and software company. Flywire combines its proprietary global payments network, next-gen payments platform and vertical-specific software to deliver the most important and complex payments for its clients and their customers.

Flywire leverages its vertical-specific software and payments technology to deeply embed within the existing A/R workflows for its clients across the education, healthcare and travel vertical markets, as well as in key B2B industries. Flywire also integrates with leading ERP systems, so organizations can optimize the payment experience for their customers while eliminating operational challenges.

Flywire supports more than 3,300 clients with diverse payment methods in more than 140 currencies across 240 countries and territories around the world. Flywire is headquartered in Boston, MA, USA with additional offices around the globe. For more information, visit <a href="www.flywire.com">www.flywire.com</a>. Follow Flywire on <a href="twww.flywire.com">Twitter</a>, <a href="LinkedIn">LinkedIn</a> and <a href="Facebook">Facebook</a>.

#### Safe Harbor Statement

This release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding Flywire's future operating results and financial position, Flywire's business strategy and plans, market growth, and Flywire's objectives for future operations. Flywire intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in Section 21E of the Securities Exchange Act of 1934 and the Private Securities Litigation Reform Act of 1995. In some cases, you can identify forward-looking statements by terms such as, but not limited to, "believe," "may," "will," "potentially," "estimate," "continue," "anticipate," "intend," "could," "would," "project," "target," "plan," "expect," or the negative of these terms, and similar expressions intended to identify forward-looking statements. Such forward-looking statements are based upon current expectations that involve risks, changes in circumstances, assumptions, and uncertainties. Important factors that could cause actual results to differ materially from those reflected in Flywire's forward-looking statements include, among others, Flywire's future financial performance, including its expectations regarding Revenue, Revenue Less Ancillary Services, and Adjusted EBITDA. Risks that may cause actual results to differ materially from these forward looking statements include, but are not limited to: Flywire's ability to execute its business plan and effectively manage its growth; Flywire's cross-border expansion

plans and ability to expand internationally; anticipated trends, growth rates, and challenges in Flywire's business and in the markets in which Flywire operates: the sufficiency of Flywire's cash and cash equivalents to meet its liquidity needs; political, economic, foreign currency exchange rate, inflation, legal, social and health risks, including the ongoing effects of the COVID-19 pandemic and subsequent public health measures that may affect Flywire's business or the global economy; Flywire's beliefs and objectives for future operations; Flywire's ability to develop and protect its brand; Flywire's ability to maintain and grow the payment volume that it processes; Flywire's ability to further attract, retain, and expand its client base; Flywire's ability to develop new solutions and services and bring them to market in a timely manner; Flywire's expectations concerning relationships with third parties, including financial institutions and strategic partners; the effects of increased competition in Flywire's markets and its ability to compete effectively; future acquisitions or investments in complementary companies, products, services, or technologies; Flywire's ability to enter new client verticals, including its relatively new business-to-business sector; Flywire's expectations regarding anticipated technology needs and developments and its ability to address those needs and developments with its solutions; Flywire's expectations regarding litigation and legal and regulatory matters; Flywire's expectations regarding its ability to meet existing performance obligations and maintain the operability of its solutions; Flywire's expectations regarding the effects of existing and developing laws and regulations, including with respect to payments and financial services, taxation, privacy and data protection; economic and industry trends, projected growth, or trend analysis; Flywire's ability to adapt to changes in U.S. federal income or other tax laws or the interpretation of tax laws, including the recently enacted Inflation Reduction Act of 2022; Flywire's ability to attract and retain qualified employees; Flywire's ability to maintain, protect, and enhance its intellectual property; Flywire's ability to maintain the security and availability of its solutions; the increased expenses associated with being a public company; the future market price of Flywire's common stock; and other factors that are described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of Flywire's Annual Report on Form 10-K for the year ended December 31, 2022, which is on file with the Securities and Exchange Commission (SEC) and available on the SEC's website at https://www.sec.gov/. Additional factors may be described in those sections of Flywire's Quarterly Report on Form 10-Q for the quarter ended March 31, 2023, expected to be filed with the SEC in the second quarter of 2023. The information in this release is provided only as of the date of this release, and Flywire undertakes no obligation to update any forward-looking statements contained in this release on account of new information, future events, or otherwise, except as required by law. Contacts Investor Relations: Akil Hollis ir@Flywire.com

Media: Sarah King Sarah.King@Flywire.com

Prosek Partners pro-flywire@prosek.com

## Condensed Consolidated Statements of Operations and Comprehensive Income (Loss) (Unaudited) (Amounts in thousands, except share and per share amounts)

|  |    | Three Months Ended March 31, |    |           |
|--|----|------------------------------|----|-----------|
|  |    | 2023                         |    | 2022      |
| Revenue  | \$ | 94,357                       | \$ | 64,553    |
| Costs and operating expenses:  |    |                              |    |           |
| Payment processing services costs  |    | 33,855                       |    | 24,253    |
| Technology and development   |    | 14,523                       |    | 10,976    |
| Selling and marketing  |    | 24,434                       |    | 17,608    |
| General and administrative   |    | 28,113                       |    | 18,820    |
| Total costs and operating expenses   |    | 100,925                      |    | 71,657    |
| Loss from operations   | \$ | (6,568)                      | \$ | (7,104)   |
| Other income (expense):  |    |                              |    |           |
| Interest expense   |    | (103)                        |    | (218)     |
| Interest income  |    | 1,935                        |    | _         |
| Gain (loss) from remeasurement of foreign currency                         |    | 1,470                        |    | (2,327)   |
| Total other income (expense), net  |    | 3,302                        |    | (2,545)   |
| Loss before provision for income taxes                                     |    | (3,266)                      |    | (9,649)   |
| Provision for income taxes   |    | 417                          |    | 500       |
| Net loss   | \$ | (3,683)                      | \$ | (10,149)  |
| Foreign currency translation adjustment                                    |    | (367)                        |    | (90)      |
| Comprehensive loss   | \$ | (4,050)                      | \$ | (10,239)  |
| Net loss attributable to common stockholders - basic and diluted           | \$ | (3,683)                      | \$ | (10,149)  |
| Net loss per share attributable to common stockholders - basic and diluted | \$ | (0.03)                       | \$ | (0.10)    |
| Weighted average common shares outstanding - basic and diluted             | 10 | 9,787,528                    | 10 | 6,739,771 |
|  |    |                              |    |           |

## Condensed Consolidated Balance Sheets (Unaudited) (Amounts in thousands, except share amounts)

|   | March 31,<br>2023 | December 31,<br>2022 |
|---|-------------------|----------------------|
| Assets  |                   |                      |
| Current assets:   |                   |                      |
| Cash and cash equivalents   | \$ 327,081        | \$ 349,177           |
| Restricted cash   | 2,000             | 2,000                |
| Accounts receivable, net  | 17,938            | 13,697               |
| Unbilled receivables, net   | 4,021             | 5,268                |
| Funds receivable from payment partners  | 28,647            | 62,970               |
| Prepaid expenses and other current assets   | 16,206            | 17,531               |
| Total current assets  | 395,893           | 450,643              |
| Property and equipment, net   | 14,274            | 13,317               |
| Intangible assets, net  | 95,079            | 97,616               |
| Goodwill  | 98,329            | 97,766               |
| Other assets  | 17,399            | 14,945               |
| Total assets  | \$ 620,974        | \$ 674,287           |
| Liabilities and Stockholders' Equity  |                   |                      |
| Current liabilities:  |                   |                      |
| Accounts payable  | \$ 14,169         | \$ 13,325            |
| Funds payable to clients  | 63,962            | 124,305              |
| Accrued expenses and other current liabilities  | 34,345            | 33,109               |
| Deferred revenue  | 3,755             | 5,223                |
| Contingent consideration  | 21                | 1,314                |
| Total current liabilities   | 116,252           | 177,276              |
| Deferred tax liabilities  | 12,069            | 12,149               |
| Contingent consideration, net of current portion  | 20                | 18                   |
| Other liabilities   | 2,469             | 2,941                |
| Total liabilities   | 130,810           | 192,384              |
| Commitments and contingencies (Note 16)   |                   |                      |
| Stockholders' equity:   |                   |                      |
| Preferred stock, \$0.0001 par value; 10,000,000 shares authorized as of March 31, 2023 and December 31, 2022; and no shares issued and outstanding as of March 31, 2023 and December 31, 2022                             |                   |                      |
| Voting common stock, \$0.001 par value; 2,000,000,000 shares authorized as of March 31, 2023 and December 31, 2022; 111,042,997 shares issued and 108,725,275 shares outstanding as of March 31, 2023; 109,790,702 shares | _                 | _                    |
| issued and 107,472,980 shares outstanding as of December 31, 2022   | 10                | 10                   |
| Non-voting common stock, \$0.0001 par value; 10,000,000 shares authorized as of March 31, 2023 and December 31, 2022; 1,873,320 shares issued and outstanding as of March 31, 2023 and December 31, 2022                  | 1                 | 1                    |
| Treasury voting common stock, 2,317,722 shares as of March 31, 2023 and December 31, 2022, held at cost   | (748)             | (748)                |
| Additional paid-in capital  | 662,067           | 649,756              |
| Accumulated other comprehensive loss  | (2,279)           | (1,912)              |
| Accumulated deficit   | (168,887)         | (165,204)            |
| Total stockholders' equity  | 490,164           | 481,903              |
| Total liabilities and stockholders' equity  | \$ 620,974        | \$ 674,287           |

## Condensed Consolidated Statement of Cash Flows (Unaudited) (Amounts in thousands)

|   | T  | hree Months E | nded | March 31,<br>2022 |
|---|----|---------------|------|-------------------|
| Cash flows from operating activities:                                       |    |               |      |                   |
| Net loss  | \$ | (3,683)       | \$   | (10,149)          |
| Adjustments to reconcile net loss to net cash used in operating activities: |    |               |      |                   |
| Depreciation and amortization   |    | 3,731         |      | 2,817             |
| Stock-based compensation expense  |    | 8,603         |      | 5,495             |
| Amortization of deferred contract costs                                     |    | 109           |      | 72                |
| Change in fair value of contingent consideration                            |    | 410           |      | (70)              |
| Deferred tax benefit  |    | (620)         |      | (53)              |
| Provision for uncollectible accounts  |    | 83            |      | 20                |
| Non-cash interest expense   |    | 72            |      | 81                |
| Changes in operating assets and liabilities, net of acquisitions:           |    |               |      |                   |
| Accounts receivable   |    | (4,324)       |      | (839)             |
| Unbilled receivables  |    | 1,247         |      | 1,129             |
| Funds receivable from payment partners                                      |    | 34,323        |      | 9,133             |
| Prepaid expenses, other current assets and other assets                     |    | (828)         |      | 262               |
| Funds payable to clients  |    | (60,343)      |      | (16,374)          |
| Accounts payable, accrued expenses and other current liabilities            |    | 2,780         |      | (3,615)           |
| Contingent consideration  |    | (467)         |      | (4,524)           |
| Other liabilities   |    | (413)         |      | (385)             |
| Deferred revenue  |    | (1,526)       |      | (5)               |
| Net cash used in operating activities                                       |    | (20,846)      |      | (17,005)          |
| Cash flows from investing activities:                                       |    |               |      |                   |
| Capitalization of internally developed software                             |    | (1,368)       |      | (1,205)           |
| Purchases of property and equipment   |    | (481)         |      | (102)             |
| Net cash used in investing activities                                       |    | (1,849)       |      | (1,307)           |
| Cash flows from financing activities:                                       | _  |               |      |                   |
| Contingent consideration paid for acquisitions                              |    | (1,207)       |      | (3,320)           |
| Payments of tax withholdings for net settled option exercises               |    |               |      | (756)             |
| Proceeds from the issuance of stock under Employee Stock Purchase Plan      |    | 864           |      | _                 |
| Proceeds from exercise of stock options                                     |    | 2,144         |      | 1,071             |
| Net cash provided by (used in) financing activities                         | _  | 1,801         |      | (3,005)           |
| Effect of exchange rates changes on cash and cash equivalents               | _  | (1,202)       | _    | 1,702             |
| Net increase (decrease) in cash, cash equivalents and restricted cash       | _  | (22,096)      |      | (19,615)          |
| Cash, cash equivalents and restricted cash, beginning of year               | \$ | 351,177       | \$   | 389,360           |
| Cash, cash equivalents and restricted cash, beginning of year               | \$ | 329.081       | \$   | 369,745           |
| Cash, Cash equivalents and restricted Cash, end of year                     | Э  | 529,081       | Ф    | 309,745           |

## Reconciliation of Non-GAAP Financial Measures

## (Amounts in millions)

## Modified Methodology

|   | Three Mon<br>March<br>2023 |         |
|---|----------------------------|---------|
| Revenue   | \$ 94.4                    | \$ 64.6 |
| Adjusted to exclude gross up for:   |                            |         |
| Pass-through cost for printing and mailing                                | (4.9)                      | (4.9)   |
| Marketing fees  | (0.4)                      | (0.4)   |
| Revenue Less Ancillary Services   | \$ 89.1                    | \$ 59.3 |
| Payment processing services costs   | 33.9                       | 24.3    |
| Hosting and amortization costs within technology and development expenses | 2.2                        | 1.5     |
| Cost of Revenue   | \$ 36.1                    | \$ 25.8 |
| Adjusted to:  |                            |         |
| Exclude printing and mailing costs  | (4.9)                      | (4.9)   |
| Offset marketing fees against related costs                               | (0.4)                      | (0.4)   |
| Exclude depreciation and amortization                                     | (1.6)                      | (1.2)   |
| Adjusted Cost of Revenue  | \$ 29.2                    | \$ 19.3 |
| Gross Profit  | \$ 58.3                    | \$ 38.8 |
| Gross Margin  | 61.8%                      | 60.1%   |
| Adjusted Gross Profit   | \$ 59.9                    | \$ 40.0 |
| Adjusted Gross Margin   | 67.2%                      | 67.5%   |
|   |                            |         |

### Previous Methodology

|   | Three Months Ended<br>March 31,<br>2023 2022 |         |
|---|--|---------|
| Revenue   | \$ 94.4                                      | \$ 64.6 |
| Adjusted to exclude gross up for:   |  |         |
| Pass-through cost for printing and mailing                                | (4.9)  | (4.9)   |
| Marketing fees  | (0.4)  | (0.4)   |
| Revenue Less Ancillary Services   | \$ 89.1                                      | \$ 59.3 |
| Payment processing services costs   | 33.9   | 24.3    |
| Hosting and amortization costs within technology and development expenses | 2.2  | 1.5     |
| Cost of Revenue   | \$ 36.1                                      | \$ 25.8 |
| Adjusted to:  |  |         |
| Exclude printing and mailing costs  | (4.9)  | (4.9)   |
| Offset marketing fees against related costs                               | (0.4)  | (0.4)   |
| Adjusted Cost of Revenue  | \$ 30.8                                      | \$ 20.5 |
| Gross Profit  | \$ 58.3                                      | \$ 38.8 |
| Gross Margin  | 61.8%  | 60.1%   |
| Adjusted Gross Profit   | \$ 58.3                                      | \$ 38.8 |
| Adjusted Gross Margin   | 65.4%  | 65.4%   |

## EBITDA and Adjusted EBITDA

|  | Three Months Ended<br>March 31, |           |
|--|---------------------------------|-----------|
|  | 2023                            | 2022      |
| Net loss   | \$ (3.7)                        | \$ (10.1) |
| Interest expense                                   | 0.1                             | 0.2       |
| Provision for income taxes                         | 0.4                             | 0.5       |
| Depreciation and amortization                      | 3.8                             | 2.9       |
| EBITDA   | 0.6                             | (6.5)     |
| Stock-based compensation expense and related taxes | 9.0                             | 5.5       |
| Change in fair value of contingent consideration   | 0.4                             | (0.1)     |
| Interest income                                    | (1.9)                           | _         |
| (Gain) loss from remeasurement of foreign currency | (1.5)                           | 2.3       |
| Indirect taxes related to intercompany activity    | 0.1                             | 0.1       |
| Acquisition related employee retention costs       | 0.3                             | 0.6       |
| Adjusted EBITDA                                    | \$ 7.0                          | \$ 1.9    |

|   |             | Ended March 31,<br>2023 |                            |         |  |
|---|-------------|-------------------------|----------------------------|---------|--|
|   | Transaction |                         | atform and<br>ge-Based Fee | Revenue |  |
| Revenue                                       | \$ 76.3     | \$                      | 18.1                       | \$ 94.4 |  |
| Adjusted to exclude gross up for:             |             |                         |                            |         |  |
| Pass-through cost for printing and mailing    | _           |                         | (4.9)                      | (4.9)   |  |
| Marketing fees                                | (0.4        | )                       | _                          | (0.4)   |  |
| Revenue Less Ancillary Services               | \$ 75.9     | \$                      | 13.2                       | \$ 89.1 |  |
| Percentage of Revenue                         | 80.8        | %                       | 19.2%                      | 100.0%  |  |
| Percentage of Revenue Less Ancillary Services | 85.2        | %                       | 14.8%                      | 100.0%  |  |

|   |     | Ended March 31,<br>2022 |    |                      |         |
|---|-----|-------------------------|----|----------------------|---------|
|   | Tra | nsaction                |    | orm and<br>Based Fee | Revenue |
| Revenue                                       | \$  | 48.7                    | \$ | 15.9                 | \$ 64.6 |
| Adjusted to exclude gross up for:             |     |                         |    |                      |         |
| Pass-through cost for printing and mailing    |     | _                       |    | (4.9)                | (4.9)   |
| Marketing fees                                |     | (0.4)                   |    |                      | (0.4)   |
| Revenue Less Ancillary Services               | \$  | 48.3                    | \$ | 11.0                 | \$ 59.3 |
| Percentage of Revenue                         |     | 75.4%                   |    | 24.6%                | 100.0%  |
| Percentage of Revenue Less Ancillary Services |     | 81.5%                   |    | 18.5%                | 100.0%  |

## Revenue Less Ancillary Services at Constant Currency:

|  |         | Three Months Ended<br>March 31, |             |  |
|--|---------|---------------------------------|-------------|--|
|  | 2023    | 2022                            | Growth Rate |  |
| Revenue  | \$ 94.4 | \$ 64.6                         | 46.1%       |  |
| Ancillary services                                   | (5.3)   | (5.3)                           |             |  |
| Revenue Less Ancillary Services                      | 89.1    | 59.3                            | 50.3%       |  |
| Effects of foreign currency rate fluctuations        | 3.8     | _                               |             |  |
| Revenue Less Ancillary Services at Constant Currency | \$ 92.9 | \$ 59.3                         | 56.7%       |  |

|  | Guidance                         |       |    |                             |     |        |          |        |
|--|----------------------------------|-------|----|-----------------------------|-----|--------|----------|--------|
|  | Three Months Ended June 30, 2023 |       |    | Year Ended December 31, 202 |     |        | 31, 2023 |        |
|  |                                  | Low   | ]  | High                        | Low |        | High     |        |
| Revenue                                    | \$                               | 76.0  | \$ | 81.0                        | \$  | 380.0  | \$       | 398.0  |
| Adjusted to exclude gross up for:          |                                  |       |    |                             |     |        |          |        |
| Pass through cost for printing and mailing |                                  | (4.9) |    | (5.7)                       |     | (18.4) |          | (25.7) |
| Marketing fees                             |                                  | (0.1) |    | (0.3)                       |     | (1.6)  |          | (2.3)  |
| Revenue Less Ancillary Services            | \$                               | 71.0  | \$ | 75.0                        | \$  | 360.0  | \$       | 370.0  |
| Adjusted EBITDA                            | \$                               | (5.0) | \$ | (3.0)                       | \$  | 30.0   | \$       | 36.0   |



## **Disclosures**

This presentation includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical facts contained in this presentation, including statements regarding Flywire's ability to successfully implement Flywire's business plan, future results of operations and financial position, business strategy and plans and Flywire's objectives for future operations, are forward-looking statements. The words "believe," "may," "will," "estimate," "continue," "anticipate," "intend," "expect," "plans," "potential," "seeks," "projects," "should," "could" and "would" and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. Flywire's functions and projections about future events and financial trends that Flywire believes may affect Flywire's financial condition, results of operations, business strategy, short-term and long-term business operations and objectives, and financial needs. These forward-looking statements are subject to a number of risks, uncertainties and assumptions that are described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of Flywire's Annual Report on Form 10-K for the year ended December 31, 2022 and Quarterly Report on Form 10-Q for the quarter ended September 30, 2022, which is on file with the Securities and Exchange Commission (SEC) and available on the SEC's website at www.sec.gov. Additional factors may be described in those sections of Flywire's account and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements. You should not rely upon forward-looking statements as predictions of future events or performance.

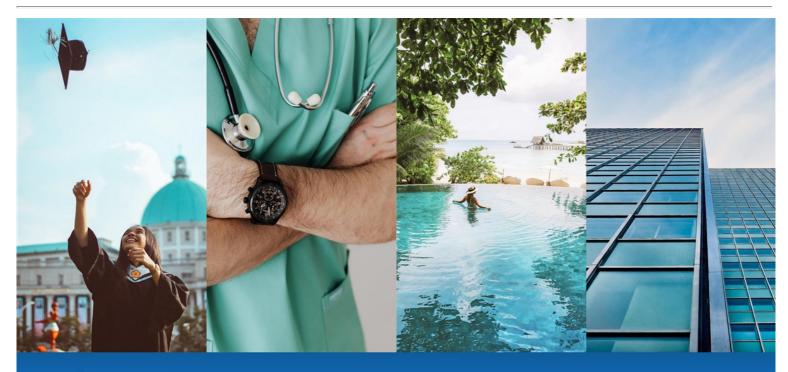
In addition, projections, assumptions and estimates of the future performance of the industries in which Flywire operates and the markets it serves are inherently imprecise and subject to a high degree of uncertainty and risk. All financial projections contained in this presentation are forward -looking statements and are based on Flywire's management's assessment of such matters. It is unlikely, however, that the assumptions on which Flywire has based its projections will prove to be fully correct or that the projected figures will be attained. Flywire's actual future results may differ materially from Flywire's projections, and it makes no express or implied representation or warranty as to attainability of the results reflected in these projections. Investments in Flywire's securities involve a high degree of risk and should be regarded as speculative.

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This presentation contains certain non-GAAP financial measures as defined by SEC rules. Flywire has provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in the Appendix. The company has relied upon the exception in item 10(e)(1)(i)(B) of Regulation S-K and has not provided a quantitative reconciliation from forecasted adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes, because it is unable without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of the company's stock.

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f Our mission is to deliver the most important and complex payments

# flywire Q1 2023 Performance

## **GAAP Financial Highlights** Q1 2023

\$94.4 M

**61.8**%

\$(3.7)M

Revenue

**Gross Margin** 

**Net Loss** 

f

## **Key Operating Metrics (Non-GAAP)** Q1 2023

\$5.7B

\$89.1M

67.2%

\$7.0M

**Total Payment** Volume

**Revenue Less Ancillary Services** 

**Adjusted** Gross Margin

**Adjusted EBITDA** 

<sup>2.</sup> Prior year Adjusted Gross Profit and Adjusted Gross Margin have been recast to align with the updated methodology as described in the Appendix. See appendix for reconciliation to GAAP amounts



<sup>1.</sup> Represents Y-o-Y Growth as compared to Q1 2022

## **Growth Strategies**











Grow with existing clients

Grow with new clients

Expand our ecosystem through channel partnerships Expand to new industries, geographies & products

Pursue strategic & valueenhancing acquisitions

40/10/

2022 average New clients in Q1 annual dollar-based 2023 net retention rate

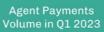
**@** ellucian.

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## **GROWTH with NEW CLIENTS**

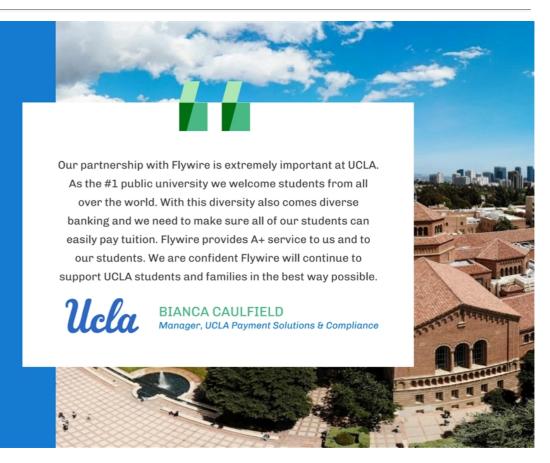
## Ucla

## **Client Overview**

- Public research university founded in 1881
- 31,000+ undergraduate students and 14,000+ graduate students, many of whom have an international visa status

## Flywire Solution Implemented

Cross-border payments solution for UCLA's Main Campus



## EXPAND ECOSYSTEM through CHANNEL PARTNERS

## @ ellucian. + flywire

## **Channel Partner Overview**

- Student information systems (SIS), finance & HR, recruiting, retention & analytics solutions provider for higher education sector
- Supports 2,700+ colleges/ universities across 50 countries

## Flywire Relationship

- Flywire named 2022 Ellucian Partner of the Year for Integration Excellence
- Flywire integrates directly into Ellucian's new Payment API Layer, Ellucian Payment Service, helping universities automatically power transactions, ranging from initial application fees, all the way through to international or domestic tuition payments and setting up payment plans
- Flywire's direct integrations with Ellucian can accelerate the implementation process for institutions, providing a more engaging, flexible experience for students and families



# flywire Financial Outlook

## **Q2 2023 Outlook\***

\$71 - \$75 M

(\$5) - (\$3) M

Revenue Less
Ancillary Services

**Adjusted EBITDA<sup>1</sup>** 

<sup>1.</sup> Flywire has relied upon the exception in item 10(e)(1)(i)(B) of Regulation S-K and has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this presentation because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

## FY 2023 Outlook\*

\$360 - \$370M

\$30 - 36M

Revenue Less
Ancillary Services

**Adjusted EBITDA**<sup>1</sup>

1. Flywire has relied upon the exception in item 10(e)(1)(i)(B) of Regulation S-K and has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this presentation because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.



## flywire Appendix

## Revenue Less Ancillary Services at Constant Currency\*

Three Months Ended March 31,

|  |          | 2023 2022 |    | 2022  | <b>Growth Rate</b> |
|--|----------|-----------|----|-------|--------------------|
| Revenue  | \$       | 94.4      | \$ | 64.6  | 46.1%              |
| Ancillary services                                   |          | (5.3)     |    | (5.3) |                    |
| Revenue Less Ancillary Services                      | <u> </u> | 89.1      |    | 59.3  | 50.3%              |
| Effects of foreign currency rate fluctuations        |          | 3.8       |    | _     |                    |
| Revenue Less Ancillary Services at Constant Currency | \$       | 92.9      | \$ | 59.3  | 56.7%              |

\$USD in Millions



<sup>\*</sup>Revenue less ancillary services at constant currency: Revenue less ancillary services at constant currency is adjusted for the impact of foreign currency rate fluctuations. This measure helps provide insight on comparable revenue growth by removing the effect of changes in foreign currency exchange rates year-over-year. Foreign currency exchange impact in the current period is calculated using prior period monthly average exchange rates applied to the current period foreign currency amounts.

## Revenue Less Ancillary Services & Adjusted Gross Margin Reconciliations \*

| Modified Methodology   | Three Months Ended<br>March 31, |       |    |       |  |  |  |
|--|---------------------------------|-------|----|-------|--|--|--|
|  |                                 | 2023  |    | 2022  |  |  |  |
| Revenue  | \$                              | 94.4  | \$ | 64.6  |  |  |  |
| Adjusted to exclude gross up for:                                |                                 |       |    |       |  |  |  |
| Pass-through cost for printing and mailing                       |                                 | (4.9) |    | (4.9) |  |  |  |
| Marketing fees   |                                 | (0.4) |    | (0.4) |  |  |  |
| Revenue Less Ancillary Services                                  | \$                              | 89.1  | \$ | 59.3  |  |  |  |
| Payment processing services costs                                |                                 | 33.9  |    | 24.3  |  |  |  |
| Hosting and amortization costs within technology and development |                                 | 2.2   |    | 1.5   |  |  |  |
| Cost of Revenue  | \$                              | 36.1  | \$ | 25.8  |  |  |  |
| Adjusted to:   |                                 |       |    |       |  |  |  |
| Exclude printing and mailing costs                               |                                 | (4.9) |    | (4.9) |  |  |  |
| Offset marketing fees against related costs                      |                                 | (0.4) |    | (0.4) |  |  |  |
| Exclude depreciation and amortization                            |                                 | (1.6) |    | (1.2) |  |  |  |
| Adjusted Cost of Revenue   | s                               | 29.2  | \$ | 19.3  |  |  |  |
| Gross Profit   | S                               | 58.3  | \$ | 38.8  |  |  |  |
| Gross Margin   |                                 | 61.8% |    | 60.1% |  |  |  |
| Adjusted Gross Profit  | s                               | 59.9  | \$ | 40.0  |  |  |  |
| Adjusted Gross Margin  |                                 | 67.2% |    | 67.5% |  |  |  |

#### Previous Methodology

|  | Three Months Ende<br>March 31, |       |    |       |  |
|--|--------------------------------|-------|----|-------|--|
|  |                                | 2023  |    | 2022  |  |
| Revenue  | \$                             | 94.4  | \$ | 64.6  |  |
| Adjusted to exclude gross up for:                                |                                |       |    |       |  |
| Pass-through cost for printing and mailing                       |                                | (4.9) |    | (4.9) |  |
| Marketing fees   |                                | (0.4) |    | (0.4) |  |
| Revenue Less Ancillary Services                                  | \$                             | 89.1  | \$ | 59.3  |  |
| Payment processing services costs                                |                                | 33.9  |    | 24.3  |  |
| Hosting and amortization costs within technology and development |                                | 2.2   |    | 1.5   |  |
| Cost of Revenue  | \$                             | 36.1  | \$ | 25.8  |  |
| Adjusted to:   |                                |       |    |       |  |
| Exclude printing and mailing costs                               |                                | (4.9) |    | (4.9) |  |
| Offset marketing fees against related costs                      |                                | (0.4) |    | (0.4) |  |
| Adjusted Cost of Revenue   | \$                             | 30.8  | \$ | 20.5  |  |
| Gross Profit   | \$                             | 58.3  | \$ | 38.8  |  |
| Gross Margin   |                                | 61.8% |    | 60.1% |  |
| Adjusted Gross Profit  | \$                             | 58.3  | \$ | 38.8  |  |
| Adjusted Gross Margin  | _                              | 65.4% | _  | 65.4% |  |

<sup>\*</sup>Beginning with the quarter ended December 31, 2022, we have excluded depreciation and amortization from the calculation of our adjusted gross profit, which we believe enhances the understanding of the Company's operating performance and enables more meaningful period to period comparisons.

\$\mathcal{SUSD}\$ in Millions

<sub>15</sub> f

## Revenue Disaggregation by Revenue Type

|   | Ended March 31,<br>2023 |          |    |                        |    |         |
|---|-------------------------|----------|----|------------------------|----|---------|
|   | Trai                    | nsaction |    | form and<br>-Based Fee |    | Revenue |
| Revenue                                       | \$                      | 76.3     | \$ | 18.1                   | \$ | 94.4    |
| Adjusted to exclude gross up for:             |                         |          |    |                        |    |         |
| Pass-through cost for printing and mailing    |                         | _        |    | (4.9)                  |    | (4.9)   |
| Marketing fees                                |                         | (0.4)    |    | _                      |    | (0.4)   |
| Revenue Less Ancillary Services               | \$                      | 75.9     | \$ | 13.2                   | \$ | 89.1    |
| Percentage of Revenue                         |                         | 80.8%    |    | 19.2%                  |    | 100.0%  |
| Percentage of Revenue Less Ancillary Services |                         | 85.2%    |    | 14.8%                  |    | 100.0%  |
|   |                         |          | -  | aree Months            |    |         |

|   |     | Ended March 31,<br>2022 |    |                        |    |         |  |
|---|-----|-------------------------|----|------------------------|----|---------|--|
|   | Tra | nsaction                |    | form and<br>-Based Fee |    | Revenue |  |
| Revenue                                       | \$  | 48.7                    | \$ | 15.9                   | S  | 64.6    |  |
| Adjusted to exclude gross up for:             |     |                         |    |                        |    |         |  |
| Pass-through cost for printing and mailing    |     | _                       |    | (4.9)                  |    | (4.9)   |  |
| Marketing fees                                |     | (0.4)                   |    | _                      |    | (0.4)   |  |
| Revenue Less Ancillary Services               | \$  | 48.3                    | \$ | 11.0                   | \$ | 59.3    |  |
| Percentage of Revenue                         |     | 75.4%                   |    | 24.6%                  |    | 100.0%  |  |
| Percentage of Revenue Less Ancillary Services |     | 81.5%                   |    | 18.5%                  |    | 100.0%  |  |

\$USD in Millions

## Net Loss to Adjusted EBITDA Reconciliation

|  | Three Months Ended<br>March 31, |       |    |        |
|--|---------------------------------|-------|----|--------|
|  |                                 | 2023  |    | 2022   |
| Net loss   | \$                              | (3.7) | \$ | (10.1) |
| Interest expense                                   |                                 | 0.1   |    | 0.2    |
| Provision for income taxes                         |                                 | 0.4   |    | 0.5    |
| Depreciation and amortization                      |                                 | 3.8   |    | 2.9    |
| EBITDA   |                                 | 0.6   |    | (6.5)  |
| Stock-based compensation expense and related taxes |                                 | 9.0   |    | 5.5    |
| Change in fair value of contingent consideration   |                                 | 0.4   |    | (0.1)  |
| Interest income                                    |                                 | (1.9) |    | `_     |
| (Gain) loss from remeasurement of foreign currency |                                 | (1.5) |    | 2.3    |
| Indirect taxes related to intercompany activity    |                                 | 0.1   |    | 0.1    |
| Acquisition related employee retention costs       |                                 | 0.3   |    | 0.6    |
| Adjusted EBITDA                                    | \$                              | 7.0   | \$ | 1.9    |

\$USD in Millions

17



## Reconciliation of Revenue to Revenue Less Ancillary Services Guidance

|  | Guidance          |                  |                |                |  |  |
|--|-------------------|------------------|----------------|----------------|--|--|
|  | Three Months Ende | ed June 30, 2023 | Year Ended Dec | ember 31, 2023 |  |  |
| -  | Low               | High             | Low            | High           |  |  |
| Revenue                                    | \$76.0            | \$81.0           | \$380.0        | \$398.0        |  |  |
| Adjusted to exclude gross up for:          |                   |                  |                |                |  |  |
| Pass through cost for printing and mailing | (4.9)             | (5.7)            | (18.4)         | (25.7)         |  |  |
| Marketing fees                             | (0.1)             | (0.3)            | (1.6)          | (2.3)          |  |  |
| Revenue Less Ancillary Services            | \$71.0            | \$75.0           | \$360.0        | \$370.0        |  |  |
|  |                   |                  |                |                |  |  |
|  |                   |                  |                |                |  |  |
| Adjusted EBITDA                            | \$ (5.0)          | \$ (3.0)         | \$ 30.0        | \$ 36.0        |  |  |

\$USD in Millions

40

