

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 8-K

**CURRENT REPORT
Pursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934**

Date of Report (Date of earliest event reported): November 7, 2023

FLYWIRE CORPORATION

(Exact name of Registrant as specified in its charter)

Delaware
(State or other jurisdiction
of incorporation)

001-40430
(Commission
File No.)

27-0690799
(IRS Employer
Identification No.)

141 Tremont St #10
Boston, MA 02111
(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (617) 329-4524

Not Applicable
(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Voting Common Stock, \$0.0001 par value per share	FLYW	The Nasdaq Stock Market LLC (Nasdaq Global Select Market)

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02. Results of Operations and Financial Condition.

On November 7, 2023, Flywire Corporation (“Flywire” or the “Company”) issued a press release (the “Press Release”) and is holding a conference call regarding its preliminary and unaudited financial results for the quarter ended September 30, 2023. The Press Release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein.

Various statements to be made during the conference call are “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding Flywire’s future operating results and financial position, Flywire’s business strategy and plans, market growth, and Flywire’s objectives for future operations. Flywire intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in Section 21E of the Securities Exchange Act of 1934 and the Private Securities Litigation Reform Act of 1995. In some cases, you can identify forward-looking statements by terms such as, but not limited to, “believe,” “may,” “will,” “potentially,” “estimate,” “continue,” “anticipate,” “intend,” “could,” “would,” “project,” “target,” “plan,” “expect,” or the negative of these terms, and similar expressions intended to identify forward-looking statements. Such forward-looking statements are based upon current expectations that involve risks, changes in circumstances, assumptions, and uncertainties. Important factors that could cause actual results to differ materially from those reflected in Flywire’s forward-looking statements include, among others, Flywire’s future financial performance, including its expectations regarding Revenue, Revenue Less Ancillary Services and Adjusted EBITDA and foreign exchange rates. Risks that may cause actual results to differ materially from these forward looking statements include, but are not limited to: Flywire’s ability to execute its business plan and effectively manage its growth; Flywire’s cross-border expansion plans and ability to expand internationally; anticipated trends, growth rates, and challenges in Flywire’s business and in the markets in which Flywire operates; the sufficiency of Flywire’s cash and cash equivalents to meet its liquidity needs; political, economic, foreign currency exchange rate, inflation, legal, social and health risks, that may affect Flywire’s business or the global economy; Flywire’s beliefs and objectives for future operations; Flywire’s ability to develop and protect its brand; Flywire’s ability to maintain and grow the payment volume that it processes; Flywire’s ability to further attract, retain, and expand its client base; Flywire’s ability to develop new solutions and services and bring them to market in a timely manner; Flywire’s expectations concerning relationships with third parties, including financial institutions and strategic partners; the effects of increased competition in Flywire’s markets and its ability to compete effectively; future acquisitions or investments in complementary companies, products, services, or technologies; Flywire’s ability to enter new client verticals, including its relatively new business-to-business sector; Flywire’s expectations regarding anticipated technology needs and developments and its ability to address those needs and developments with its solutions; Flywire’s expectations regarding litigation and legal and regulatory matters; Flywire’s expectations regarding its ability to meet existing performance obligations and maintain the operability of its solutions; Flywire’s expectations regarding the effects of existing and developing laws and regulations, including with respect to payments and financial services, taxation, privacy and data protection; economic and industry trends, projected growth, or trend analysis; Flywire’s ability to adapt to changes in U.S. federal income or other tax laws or the interpretation of tax laws, including the recently enacted Inflation Reduction Act of 2022; Flywire’s ability to attract and retain qualified employees; Flywire’s ability to maintain, protect, and enhance its intellectual property; Flywire’s ability to maintain the security and availability of its solutions; the increased expenses associated with being a public company; the future market price of Flywire’s common stock; and other factors that are described in the “Risk Factors” and “Management’s Discussion and Analysis of Financial Condition and Results of Operations” sections of Flywire’s Annual Report on Form 10-K for the year ended December 31, 2022 and Quarterly Report on Form 10-Q for the quarter ended June 30, 2023, which are on file with the Securities and Exchange Commission (SEC) and available on the SEC’s website at <https://www.sec.gov/>. Additional factors may be described in those sections of Flywire’s Quarterly Report on Form 10-Q for the quarter ended September 30, 2023, expected to be filed with the SEC in the fourth quarter of 2023. The information conveyed on the conference call is provided only as of the date of the conference call, and Flywire undertakes no obligation to update any forward-looking statements presented on the conference call on account of new information, future events, or otherwise, except as required by law.

Item 7.01. Regulation FD Disclosure.

On November 7, 2023, the Company provided an investor presentation that will be made available on the investor relations section of the Company's website at <https://ir.flywire.com/>. The investor presentation is furnished as Exhibit 99.2 to this Current Report on Form 8-K and is incorporated by reference herein.

The information in this Item 7.01 of this Current Report on Form 8-K shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section, or incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in any such filing.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit No.	Description
99.1	Elywire Corporation Press Release dated November 7, 2023.
99.2	Elywire Corporation Investor Presentation dated November 7, 2023.
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FLYWIRE CORPORATION

By: /s/ Michael Ellis

Name: Michael Ellis

Title: Chief Financial Officer

Dated November 7, 2023

Flywire Reports Third Quarter 2023 Financial Results*Third Quarter Revenue Increased 29.5% Year-over-Year**Third Quarter Revenue Less Ancillary Services Increased 31.4% Year-over-Year**Company Raises Full Year Outlook Before FX Impacts*

Boston, MA – November 7, 2023: Flywire Corporation (Nasdaq: FLYW) (“Flywire” or the “Company”) a global payments enablement and software company, today reported financial results for its third quarter ended September 30, 2023.

“We are pleased with our third quarter results, where we generated our highest quarter of revenue and adjusted EBITDA, ever,” said Mike Massaro, CEO of Flywire. “Our third quarter results were driven in part due to the ongoing optimization of our go-to-market strategy globally, where our sales and marketing teams continued to deliver new client wins and client expansions across all verticals. Our results were within our prior guidance range despite significant foreign exchange headwinds relative to when we previously provided our outlook.”

Third Quarter 2023 Financial Highlights:

GAAP Results

- Revenue increased 29.5% to \$123.3 million in the third quarter of 2023, compared to \$95.2 million in the third quarter of 2022.
- Gross Profit increased to \$78.4 million, resulting in Gross Margin of 63.6%, for the third quarter of 2023, compared to Gross Profit of \$61.3 million and Gross Margin of 64.4% in the third quarter of 2022.
- Net income was \$10.6 million in the third quarter of 2023, compared to net (loss) of \$(4.3) million in the third quarter of 2022.

Key Operating Metrics and Non-GAAP Results

- Total Payment Volume increased 26% to \$8.9 billion in the third quarter of 2023, compared to \$7.0 billion in the third quarter of 2022.
- Revenue Less Ancillary Services increased 31.4% to \$116.8 million in the third quarter of 2023, compared to \$88.9 million in the third quarter of 2022. Revenue Less Ancillary Services in the third quarter of 2023 was estimated to be unfavorably impacted by changes in foreign exchange rates between June 30, 2023 and September 30, 2023 by approximately \$1.4 million.
- Adjusted Gross Profit increased to \$80.1 million, resulting in Adjusted Gross Margin of 68.6% in the third quarter of 2023, compared to Adjusted Gross Profit of \$62.6 million and Adjusted Gross Margin of 70.4% in the third quarter of 2022. Third quarter 2022 Adjusted Gross Profit and Adjusted Gross Margin have been recast to align with the updated methodology as described in the Key Operating Metrics and Non-GAAP Financial Measures section below.

- Adjusted EBITDA increased to \$27.5 million in the third quarter of 2023, compared to \$18.2 million in the third quarter of 2022.

Recent Business Highlights:

- Acquired StudyLink to accelerate expansion in the Australian higher education market
- Signed more than 185 new clients in the third quarter of 2023
- Signed the highest number of net new clients in the travel vertical in the third quarter
- Third quarter 2023 was the highest quarter of revenue and adjusted gross profit ever for the Company
- Completed a follow-on offering of 8,500,000 shares of voting common stock. The Company raised \$260.1 million after underwriter discounts and commissions and issuance costs
- Appointed Gretchen Howard, a former Fidelity, Google and Robinhood executive who brings deep operating experience, to its Board of Directors

Fourth Quarter and Fiscal-Year 2023 Outlook:

“We were very pleased with how we performed during the third quarter and believe that the 43% year-to-date growth rate in revenue less ancillary services reflects the strength of our business. As a result of this success, we are raising our Fiscal-Year outlook before FX impacts,” said Mike Ellis, CFO of Flywire. “Specifically, our updated outlook reflects the addition of \$1.0 million attributable to the StudyLink acquisition and an additional \$1.6 million in the fourth quarter related to underlying organic strength in our business. These factors are offset by an estimated \$3.8 million in foreign exchange headwinds based on September 30, 2023 exchange compared to our prior guidance, of which \$2.5 million was attributable to the fourth quarter of 2023.”

Based on information available as of November 7, 2023, Flywire anticipates the following for the fourth quarter and fiscal-year 2023:

	<u>Fourth Quarter 2023*</u>
Revenue	\$91.5 to \$96.5 million
Revenue Less Ancillary Services	\$86.5 to \$90.5 million
Adjusted EBITDA**	\$1.0 to \$4.0 million

	Fiscal-Year 2023*
Revenue	\$394.1 to \$399.3 million
Revenue Less Ancillary Services	\$372.0 to \$376.0 million
Adjusted EBITDA**	\$35.0 to \$39.0 million

- * The Company has assumed foreign exchange rates prevailing as of September 30, 2023. For supplemental information regarding the estimated effects of changes in foreign exchange rates between June 30, 2023 and September 30, 2023 on the Company's updated outlook compared to prior outlook, see the section below entitled "Supplemental Outlook Details."
- ** Flywire has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this earnings release because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

These statements are forward-looking and actual results may differ materially. Refer to the "Safe Harbor Statement" below for information on the factors that could cause Flywire's actual results to differ materially from these forward-looking statements.

Conference Call

The Company will host a conference call to discuss third quarter 2023 financial results today at 5:00 pm ET. Hosting the call will be Mike Massaro, CEO, Rob Orgel, President and COO, and Mike Ellis, CFO. The conference call can be accessed live via webcast from the Company's investor relations website at <https://ir.flywire.com/>. A replay will be available on the investor relations website following the call.

Key Operating Metrics and Non-GAAP Financial Measures

Flywire uses non-GAAP financial measures to supplement financial information presented on a GAAP basis. The Company believes that excluding certain items from its GAAP results allows management to better understand its consolidated financial performance from period to period and better project its future consolidated financial performance as forecasts are developed at a level of detail different from that used to prepare GAAP-based financial measures. Moreover, Flywire believes these non-GAAP financial measures provide its stakeholders with useful information to help them evaluate the Company's operating results by facilitating an enhanced understanding of the Company's operating performance and enabling them to make more meaningful period to period comparisons. There are limitations to the use of the non-GAAP financial measures presented here. Flywire's non-GAAP financial measures may not be comparable to similarly titled measures of other companies. Other companies, including companies in Flywire's industry, may calculate non-GAAP financial measures differently, limiting the usefulness of those measures for comparative purposes.

Flywire uses supplemental measures of its performance which are derived from its consolidated financial information, but which are not presented in its consolidated financial statements prepared in accordance with GAAP. These non-GAAP financial measures include the following:

- **Revenue Less Ancillary Services.** Revenue Less Ancillary Services represents the Company's consolidated revenue in accordance with GAAP after excluding (i) pass-through cost for printing and mailing services and (ii) marketing fees. The Company excludes these amounts to arrive at this supplemental non-GAAP financial measure as it views these services as ancillary to the primary services it provides to its clients.
- **Adjusted Gross Profit and Adjusted Gross Margin.** Adjusted gross profit represents Revenue Less Ancillary Services less cost of revenue adjusted to (i) exclude pass-through cost for printing services, (ii) offset marketing fees against costs incurred and (iii) exclude depreciation and amortization, including accelerated amortization on the impairment of customer set-up costs tied to technology integration. Adjusted Gross Margin represents Adjusted Gross Profit divided by Revenue Less Ancillary Services. Management believes this presentation supplements the GAAP presentation of Gross Margin with a useful measure of the gross margin of the Company's payment-related services, which are the primary services it provides to its clients. Beginning with the quarter ended December 31, 2022, Flywire has excluded depreciation and amortization from the calculation of its adjusted Gross Profit, which it believes enhances the

understanding of the Company's operating performance and enables more meaningful period to period comparisons. The Company's previously reported Adjusted Gross Profit and Adjusted Gross Margin for the three months ended September 30, 2022 were recast to conform to the updated methodology and are reflected herein for comparison purposes.

- **Adjusted EBITDA.** Adjusted EBITDA represents EBITDA further adjusted by excluding (i) stock-based compensation expense and related payroll taxes, (ii) the impact from the change in fair value measurement for contingent consideration associated with acquisitions, (iii) interest income, (iv) gain (loss) from the remeasurement of foreign currency, (v) indirect taxes related to intercompany activity, (vi) acquisition related transaction costs, if applicable, and (vii) employee retention costs, such as incentive compensation, associated with acquisition activities. Management believes that the exclusion of these amounts to calculate Adjusted EBITDA provides useful measures for period-to-period comparisons of the Company's business.
- **Revenue Less Ancillary Services at Constant Currency.** Revenue Less Ancillary Services at Constant Currency represents Revenue Less Ancillary Services adjusted to show presentation on a constant currency basis. The constant currency information presented is calculated by translating current period results using prior period weighted average foreign currency exchange rates. Flywire analyzes Revenue Less Ancillary Services on a constant currency basis to provide a comparable framework for assessing how the business performed excluding the effect of foreign currency fluctuations.

These non-GAAP financial measures are not meant to be considered as indicators of performance in isolation from or as a substitute the Company's revenue, gross profit, gross margin or net income (loss) prepared in accordance with GAAP and should be read only in conjunction with financial information presented on a GAAP basis. Reconciliations of Revenue Less Ancillary Services, Revenue Less Ancillary Services at Constant Currency, Adjusted Gross Profit, Adjusted Gross Margin and Adjusted EBITDA to the most directly comparable GAAP financial measure are presented below. Flywire encourages you to review these reconciliations in conjunction with the presentation of the non-GAAP financial measures for each of the periods presented. In future fiscal periods, Flywire may exclude such items and may incur income and expenses similar to these excluded items. Flywire has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this earnings release because it is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

About Flywire

Flywire is a global payments enablement and software company. Flywire combines its proprietary global payments network, next-gen payments platform and vertical-specific software to deliver the most important and complex payments for its clients and their customers.

Flywire leverages its vertical-specific software and payments technology to deeply embed within the existing A/R workflows for its clients across the education, healthcare and travel vertical markets, as well as in key B2B industries. Flywire also integrates with leading ERP systems, so organizations can optimize the payment experience for their customers while eliminating operational challenges.

Flywire supports more than 3,700 clients with diverse payment methods in more than 140 currencies across 240 countries and territories around the world. Flywire is headquartered in Boston, MA, USA with additional offices around the globe. For more information, visit www.flywire.com. Follow Flywire on [Twitter](#), [LinkedIn](#) and [Facebook](#).

Safe Harbor Statement

This release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding Flywire's future operating results and financial position, Flywire's business strategy and plans, market growth, and Flywire's objectives for future operations. Flywire intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in Section 21E of the Securities Exchange Act of 1934 and the Private Securities Litigation Reform Act of 1995. In some cases, you can identify forward-looking statements by terms such as, but not limited to, "believe," "may," "will," "potentially," "estimate," "continue," "anticipate," "intend," "could," "would," "project," "target," "plan," "expect," or the negative of these terms, and similar expressions intended to identify forward-looking statements. Such forward-looking statements are based upon current expectations that involve risks, changes in circumstances, assumptions, and uncertainties. Important factors that could cause actual results to differ materially from those reflected in Flywire's forward-looking statements include, among others, Flywire's future financial performance, including its expectations regarding Revenue, Revenue Less Ancillary Services, and Adjusted EBITDA and foreign exchange rates. Risks that may cause actual results to differ materially from these forward looking statements include, but are not limited to: Flywire's ability to execute its business plan and effectively manage its growth;

Flywire's cross-border expansion plans and ability to expand internationally; anticipated trends, growth rates, and challenges in Flywire's business and in the markets in which Flywire operates; the sufficiency of Flywire's cash and cash equivalents to meet its liquidity needs; political, economic, foreign currency exchange rate, inflation, legal, social and health risks, that may affect Flywire's business or the global economy; Flywire's beliefs and objectives for future operations; Flywire's ability to develop and protect its brand; Flywire's ability to maintain and grow the payment volume that it processes; Flywire's ability to further attract, retain, and expand its client base; Flywire's ability to develop new solutions and services and bring them to market in a timely manner; Flywire's expectations concerning relationships with third parties, including financial institutions and strategic partners; the effects of increased competition in Flywire's markets and its ability to compete effectively; recent and future acquisitions or investments in complementary companies, products, services, or technologies; Flywire's ability to enter new client verticals, including its relatively new business-to-business sector; Flywire's expectations regarding anticipated technology needs and developments and its ability to address those needs and developments with its solutions; Flywire's expectations regarding litigation and legal and regulatory matters; Flywire's expectations regarding its ability to meet existing performance obligations and maintain the operability of its solutions; Flywire's expectations regarding the effects of existing and developing laws and regulations, including with respect to payments and financial services, taxation, privacy and data protection; economic and industry trends, projected growth, or trend analysis; Flywire's ability to adapt to changes in U.S. federal income or other tax laws or the interpretation of tax laws, including the recently enacted Inflation Reduction Act of 2022; Flywire's ability to attract and retain qualified employees; Flywire's ability to maintain, protect, and enhance its intellectual property; Flywire's ability to maintain the security and availability of its solutions; the increased expenses associated with being a public company; the future market price of Flywire's common stock; and other factors that are described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of Flywire's Annual Report on Form 10-K for the year ended December 31, 2022 and Quarterly Report on Form 10-Q for the quarter ended June 30, 2023, which are on file with the Securities and Exchange Commission (SEC) and available on the SEC's website at <https://www.sec.gov/>. Additional factors may be described in those sections of Flywire's Quarterly Report on Form 10-Q for the quarter ended September 30, 2023, expected to be filed with the SEC in the fourth quarter of 2023. The information in this release is provided only as of the date of this release, and Flywire undertakes no obligation to update any forward-looking statements contained in this release on account of new information, future events, or otherwise, except as required by law.

Contacts

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Condensed Consolidated Statements of Operations and Comprehensive Income (Loss)

(Unaudited) (Amounts in thousands, except share and per share amounts)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
Revenue	\$ 123,323	\$ 95,232	\$ 302,549	\$ 216,322
Costs and operating expenses:				
Payment processing services costs	42,900	32,275	110,559	78,348
Technology and development	14,591	13,385	45,130	37,565
Selling and marketing	27,084	21,674	78,791	58,169
General and administrative	26,862	24,246	79,559	63,089
Total costs and operating expenses	<u>111,437</u>	<u>91,580</u>	<u>314,039</u>	<u>237,171</u>
Income (loss) from operations	\$ <u>11,886</u>	\$ <u>3,652</u>	\$ <u>(11,490)</u>	\$ <u>(20,849)</u>
Other income (expense):				
Interest expense	(99)	(400)	(280)	(884)
Interest income	3,841	1,273	7,711	1,457
Loss from remeasurement of foreign currency	(4,233)	(7,520)	(3,518)	(15,087)
Total other income (expense), net	<u>(491)</u>	<u>(6,647)</u>	<u>3,913</u>	<u>(14,514)</u>
Income (loss) before provision for income taxes	11,395	(2,995)	(7,577)	(35,363)
Provision for income taxes	752	1,277	2,276	2,855
Net income (loss)	\$ <u>10,643</u>	\$ <u>(4,272)</u>	\$ <u>(9,853)</u>	\$ <u>(38,218)</u>
Foreign currency translation adjustment	(2,581)	(273)	(499)	(408)
Comprehensive income (loss)	\$ <u>8,062</u>	\$ <u>(4,545)</u>	\$ <u>(10,352)</u>	\$ <u>(38,626)</u>
Net income (loss) attributable to common stockholders - basic and diluted	\$ <u>10,643</u>	\$ <u>(4,272)</u>	\$ <u>(9,853)</u>	\$ <u>(38,218)</u>
Net income (loss) per share attributable to common stockholders - basic	\$ <u>0.09</u>	\$ <u>(0.04)</u>	\$ <u>(0.09)</u>	\$ <u>(0.36)</u>
Net income (loss) per share attributable to common stockholders - diluted	\$ <u>0.08</u>	\$ <u>(0.04)</u>	\$ <u>(0.09)</u>	\$ <u>(0.36)</u>
Weighted average common shares outstanding - basic	<u>116,492,191</u>	<u>107,925,637</u>	<u>112,495,539</u>	<u>107,562,799</u>
Weighted average common shares outstanding - diluted	<u>125,480,393</u>	<u>107,925,637</u>	<u>112,495,539</u>	<u>107,562,799</u>

Condensed Consolidated Balance Sheets
(Unaudited) (Amounts in thousands, except share amounts)

	<u>September 30,</u> <u>2023</u>	<u>December 31,</u> <u>2022</u>
Assets		
Current assets:		
Cash and cash equivalents	\$ 638,205	\$ 349,177
Restricted cash	—	2,000
Accounts receivable, net	18,151	13,697
Unbilled receivables, net	6,779	5,268
Funds receivable from payment partners	80,499	62,970
Prepaid expenses and other current assets	18,793	17,531
Total current assets	762,427	450,643
Property and equipment, net	15,241	13,317
Intangible assets, net	88,287	97,616
Goodwill	97,173	97,766
Other assets	19,288	14,945
Total assets	<u>\$ 982,416</u>	<u>\$ 674,287</u>
Liabilities and Stockholders' Equity		
Current liabilities:		
Accounts payable	\$ 17,574	\$ 13,325
Funds payable to clients	132,467	124,305
Accrued expenses and other current liabilities	38,255	34,423
Deferred revenue	3,812	5,223
Total current liabilities	192,108	177,276
Deferred tax liabilities	11,271	12,149
Other liabilities	3,719	2,959
Total liabilities	207,098	192,384
Commitments and contingencies (Note 16)		
Stockholders' equity:		
Preferred stock, \$0.0001 par value; 10,000,000 shares authorized as of September 30, 2023 and December 31, 2022; and no shares issued and outstanding as of June 30, 2023 and December 31, 2022	—	—
Voting common stock, \$0.0001 par value; 2,000,000,000 shares authorized as of September 30, 2023 and December 31, 2022; 121,700,424 shares issued and 119,382,702 shares outstanding as of September 30, 2023; 109,790,702 shares issued and 107,472,980 shares outstanding as of December 31, 2022	11	10
Non-voting common stock, \$0.0001 par value; 10,000,000 shares authorized as of September 30, 2023 and December 31, 2022; 1,873,320 shares issued and outstanding as of September 30, 2023 and December 31, 2022	1	1
Treasury voting common stock, 2,317,722 shares as of September 30, 2023 and December 31, 2022, held at cost	(748)	(748)
Additional paid-in capital	953,522	649,756
Accumulated other comprehensive loss	(2,411)	(1,912)
Accumulated deficit	(175,057)	(165,204)
Total stockholders' equity	775,318	481,903
Total liabilities and stockholders' equity	<u>\$ 982,416</u>	<u>\$ 674,287</u>

Condensed Consolidated Statement of Cash Flows
(Unaudited) (Amounts in thousands)

	<u>Nine Months Ended September 30,</u>	
	<u>2023</u>	<u>2022</u>
Cash flows from operating activities:		
Net loss	\$ (9,853)	\$ (38,218)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization	11,774	9,186
Stock-based compensation expense	31,299	22,461
Amortization of deferred contract costs	367	243
Change in fair value of contingent consideration	380	297
Deferred tax benefit	(896)	(527)
Provision for uncollectible accounts	525	86
Non-cash interest expense	242	268
Changes in operating assets and liabilities, net of acquisitions:		
Accounts receivable	(4,979)	(4,316)
Unbilled receivables	(1,511)	(2,305)
Funds receivable from payment partners	(17,529)	(2,090)
Prepaid expenses, other current assets and other assets	(4,536)	(7,674)
Funds payable to clients	8,163	(3,798)
Accounts payable, accrued expenses and other current liabilities	10,148	4,359
Contingent consideration	(467)	(4,524)
Other liabilities	(882)	(446)
Deferred revenue	(1,368)	(730)
Net cash used in operating activities	<u>20,877</u>	<u>(27,728)</u>
Cash flows from investing activities:		
Capitalization of internally developed software	(4,148)	(4,129)
Purchases of property and equipment	(943)	(1,059)
Business acquisition, net of cash acquired	—	(16,923)
Contingent consideration paid for acquisitions	—	(453)
Net cash used in investing activities	<u>(5,091)</u>	<u>(22,564)</u>
Cash flows from financing activities:		
Proceeds from issuance of common stock under public offering, net of underwriter discounts and commissions	261,119	—
Payments of costs related to public offering	(447)	—
Contingent consideration paid for acquisitions	(1,207)	(3,320)
Payments of tax withholdings for net settled option exercises	—	(2,564)
Proceeds from the issuance of stock under Employee Stock Purchase Plan	2,691	1,271
Proceeds from exercise of stock options	8,519	5,222
Net cash provided by (used in) financing activities	<u>270,675</u>	<u>609</u>
Effect of exchange rates changes on cash and cash equivalents	567	11,553
Net increase (decrease) in cash, cash equivalents and restricted cash	287,028	(38,130)
Cash, cash equivalents and restricted cash, beginning of year	\$ 351,177	\$ 389,360
Cash, cash equivalents and restricted cash, end of year	\$ <u>638,205</u>	\$ <u>351,230</u>

Reconciliation of Non-GAAP Financial Measures

(Amounts in millions, except percentages)

Modified Methodology

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
Revenue	\$ 123.3	\$ 95.2	\$302.5	\$216.3
Adjusted to exclude gross up for:				
Pass-through cost for printing and mailing	(5.2)	(5.4)	(15.4)	(15.1)
Marketing fees	(1.3)	(0.9)	(1.8)	(1.5)
Revenue Less Ancillary Services	\$ 116.8	\$ 88.9	\$285.3	\$199.7
Payment processing services costs	42.9	32.3	110.6	78.3
Hosting and amortization costs within technology and development expenses	2.0	1.6	6.5	4.6
Cost of Revenue	\$ 44.9	\$ 33.9	\$117.1	\$ 82.9
Adjusted to:				
Exclude printing and mailing costs	(5.2)	(5.4)	(15.4)	(15.1)
Offset marketing fees against related costs	(1.3)	(0.9)	(1.8)	(1.5)
Exclude depreciation and amortization	(1.7)	(1.3)	(5.0)	(3.7)
Adjusted Cost of Revenue	\$ 36.7	\$ 26.3	\$ 94.9	\$ 62.6
Gross Profit	\$ 78.4	\$ 61.3	\$185.4	\$133.4
Gross Margin	63.6%	64.4%	61.3%	61.7%
Adjusted Gross Profit	\$ 80.1	\$ 62.6	\$190.4	\$137.1
Adjusted Gross Margin	68.6%	70.4%	66.7%	68.7%

Previous Methodology

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
Revenue	\$ 123.3	\$ 95.2	\$302.5	\$216.3
Adjusted to exclude gross up for:				
Pass-through cost for printing and mailing	(5.2)	(5.4)	(15.4)	(15.1)
Marketing fees	(1.3)	(0.9)	(1.8)	(1.5)
Revenue Less Ancillary Services	\$ 116.8	\$ 88.9	\$285.3	\$199.7
Payment processing services costs	42.9	32.3	110.6	78.3
Hosting and amortization costs within technology and development expenses	2.0	1.6	6.5	4.6
Cost of Revenue	\$ 44.9	\$ 33.9	\$117.1	\$ 82.9
Adjusted to:				
Exclude printing and mailing costs	(5.2)	(5.4)	(15.4)	(15.1)
Offset marketing fees against related costs	(1.3)	(0.9)	(1.8)	(1.5)
Adjusted Cost of Revenue	\$ 38.4	\$ 27.6	\$ 99.9	\$ 66.3
Gross Profit	\$ 78.4	\$ 61.3	\$185.4	\$133.4
Gross Margin	63.6%	64.4%	61.3%	61.7%
Adjusted Gross Profit	\$ 78.4	\$ 61.3	\$185.4	\$133.4
Adjusted Gross Margin	67.1%	69.0%	65.0%	66.8%

EBITDA and Adjusted EBITDA

	Three Months Ended		Nine Months Ended	
	September 30, 2023	September 30, 2022	September 30, 2023	September 30, 2022
Net income (loss)	\$ 10.6	\$ (4.3)	\$ (9.9)	\$ (38.2)
Interest expense	0.1	0.4	0.3	0.9
Provision for income taxes	0.8	1.3	2.3	2.9
Depreciation and amortization	4.0	3.4	12.1	9.2
EBITDA	15.5	0.8	4.8	(25.2)
Stock-based compensation expense and related taxes	11.6	9.3	32.3	23.3
Change in fair value of contingent consideration	0.0	1.3	0.4	0.3
Interest income	(3.8)	(1.3)	(7.7)	(1.5)
(Gain) loss from remeasurement of foreign currency	4.2	7.5	3.5	15.1
Indirect taxes related to intercompany activity	0.1	0.1	0.2	0.3
Acquisition related transaction costs	0.0	0.2	0.0	0.4
Acquisition related employee retention costs	(0.1)	0.3	0.8	1.2
Adjusted EBITDA	\$ 27.5	\$ 18.2	\$ 34.3	\$ 13.9

	Three Months Ended September 30, 2023			Nine Months Ended September 30, 2023		
	Transaction	Platform and Usage-Based Fee	Revenue	Transaction	Platform and Usage-Based Fee	Revenue
Revenue	\$ 104.6	\$ 18.7	\$ 123.3	\$ 247.7	\$ 54.8	\$ 302.5
Adjusted to exclude gross up for:						
Pass-through cost for printing and mailing	—	(5.2)	(5.2)	—	(15.4)	(15.4)
Marketing fees	(1.3)	—	(1.3)	(1.8)	—	(1.8)
Revenue Less Ancillary Services	\$ 103.3	\$ 13.5	\$ 116.8	\$ 245.9	\$ 39.4	\$ 285.3
Percentage of Revenue	84.8%	15.2%	100.0%	81.9%	18.1%	100.0%
Percentage of Revenue Less Ancillary Services	88.4%	11.6%	100.0%	86.2%	13.8%	100.0%

	Three Months Ended September 30, 2022			Nine Months Ended September 30, 2022		
	Transaction	Platform and Usage-Based Fee	Revenue	Transaction	Platform and Usage-Based Fee	Revenue
Revenue	\$ 77.1	\$ 18.1	\$ 95.2	\$ 167.5	\$ 48.8	\$ 216.3
Adjusted to exclude gross up for:						
Pass-through cost for printing and mailing	—	(5.4)	(5.4)	—	(15.1)	(15.1)
Marketing fees	(0.9)	—	(0.9)	(1.5)	—	(1.5)
Revenue Less Ancillary Services	\$ 76.2	\$ 12.7	\$ 88.9	\$ 166.0	\$ 33.7	\$ 199.7
Percentage of Revenue	81.0%	19.0%	100.0%	77.4%	22.6%	100.0%
Percentage of Revenue Less Ancillary Services	85.7%	14.3%	100.0%	83.1%	16.9%	100.0%

Revenue Less Ancillary Services at Constant Currency

	Three Months Ended		Growth Rates	Nine Months Ended		Growth Rates
	September 30,			September 30,		
	2023	2022		2023	2022	
GAAP revenue	\$ 123.3	\$ 95.2	29.5%	\$ 302.5	\$ 216.3	39.9%
Ancillary services	\$ 6.5	\$ 6.3		\$ 17.2	\$ 16.6	
Revenue less ancillary services	\$ 116.8	\$ 88.9	31.4%	\$ 285.3	\$ 199.7	42.9%
Effects of foreign currency rate fluctuations	\$ (2.30)			\$ 2.80		
Revenue less ancillary services at constant currency	\$ 114.5	\$ 88.9	28.8%	\$ 288.1	\$ 199.7	44.3%

Supplemental Outlook Details

The following table provides a reconciliation of Fiscal Year 2023 outlook to the prior outlook provided in August:

	(Unaudited)			
	Fiscal Year 2023			
(in millions)	Midpoint of Outlook in August	Increase (1)	Currency Fluctuations from Prior Outlook (2)	Midpoint of Outlook in November
Revenue	\$ 400	\$ 0.5	\$ (3.8)	\$ 396.7
Revenue Less Ancillary Services	\$ 376	\$ 1.8	\$ (3.8)	\$ 374.0

	Fourth Quarter 2023			
(in millions)	Midpoint of Outlook in August	Increase (1)	Currency Fluctuations from Prior Outlook (2)	Midpoint of Outlook in November
Revenue	\$ 96.2	\$ 0.3	\$ (2.5)	\$ 94.0
Revenue Less Ancillary Services	\$ 88.4	\$ 2.6	\$ (2.5)	\$ 88.5

- (1) Reflects the assumed impact of the StudyLink acquisition and underlying organic strength in our business.
- (2) Flywire's updated outlook reflects foreign exchange rates prevailing as of September 30, 2023 and its prior outlook, which reflected exchange rates prevailing as of June 30, 2023. The impacts to fiscal year of 2023 are considered forward-looking outlook.

Guidance

	Three Months Ended December 31, 2023		Year Ended December 31, 2023	
	Low	High	Low	High
Revenue	\$ 91.5	\$ 96.5	\$ 394.1	\$ 399.3
Adjusted to exclude gross up for:				
Pass through cost for printing and mailing	(4.9)	(5.7)	(20.3)	(21.1)
Marketing fees	(0.1)	(0.3)	(1.8)	(2.2)
Revenue Less Ancillary Services	\$ 86.5	\$ 90.5	\$ 372.0	\$ 376.0
Adjusted EBITDA	\$ 1.0	\$ 4.0	\$ 35.0	\$ 39.0



Q3 2023 Earnings Supplement

November 7, 2023



Disclosures

This presentation includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical facts contained in this presentation, including statements regarding Flywire's ability to successfully implement Flywire's business plan, future results of operations and financial position, business strategy and plans and Flywire's objectives for future operations, are forward-looking statements. The words "believe," "may," "will," "estimate," "continue," "anticipate," "intend," "expect," "plans," "potential," "seeks," "projects," "should," "could" and "would" and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. Flywire has based these forward-looking statements largely on Flywire's current expectations and projections about future events and financial trends that Flywire believes may affect Flywire's financial condition, results of operations, business strategy, short-term and long-term business operations and objectives, and financial needs. These forward-looking statements are subject to a number of risks, uncertainties and assumptions that are described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of Flywire's Annual Report on Form 10-K for the year ended December 31, 2022 and Quarterly Report on Form 10-Q for the quarter ended June 30, 2023, which are on file with the Securities and Exchange Commission (SEC) and available on the SEC's website at www.sec.gov. Additional factors may be described in those sections of Flywire's Quarterly Report on Form 10-Q for the quarter ended September 30, 2023, expected to be filed with the SEC in the fourth quarter of 2023. In light of these risks, uncertainties and assumptions, the forward-looking events and circumstances discussed in this presentation may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements. You should not rely upon forward-looking statements as predictions of future events or performance.

In addition, projections, assumptions and estimates of the future performance of the industries in which Flywire operates and the markets it serves are inherently imprecise and subject to a high degree of uncertainty and risk. All financial projections contained in this presentation are forward-looking statements and are based on Flywire's management's assessment of such matters. It is unlikely, however, that the assumptions on which Flywire has based its projections will prove to be fully correct or that the projected figures will be attained. Flywire's actual future results may differ materially from Flywire's projections, and it makes no express or implied representation or warranty as to attainability of the results reflected in these projections. Investments in Flywire's securities involve a high degree of risk and should be regarded as speculative.

Certain information contained in this presentation relates to or is based on studies, publications, surveys and other data obtained from third-party sources and Flywire's own internal estimates and research. While Flywire believes these third-party sources to be reliable as of the date of this presentation, it has not independently verified, and makes no representation as to the adequacy, fairness, accuracy or completeness of any information obtained from third-party sources. In addition, all of the market data included in this presentation involves a number of assumptions and limitations, and there can be no guarantee as to the accuracy or reliability of such assumptions. Finally, while Flywire believes its own internal research is reliable, such research has not been verified by any independent source.

The information in this presentation is provided only as of November 7, 2023, and Flywire undertakes no obligation to update any forward-looking statements contained in this presentation on account of new information, future events, or otherwise, except as required by law.

This presentation contains certain non-GAAP financial measures as defined by SEC rules. Flywire has provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in the Appendix. The company has not provided a quantitative reconciliation from forecasted adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes, because it is unable without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of the company's stock.



Our mission is to deliver the most important and complex payments



Q3 2023 Performance

GAAP Financial Highlights

Q3 2023

\$123.3 M

Revenue

63.6%

Gross Margin

\$10.6M

Net Income

Key Operating Metrics (Non-GAAP)

Q3 2023

\$8.9B

+26%¹

Total
Payment
Volume

\$116.8M

+31.4%¹

Revenue Less
Ancillary
Services

\$80.1M

+28.0%¹

Adjusted Gross
Profit²

\$27.5M

+51.0%¹

Adjusted
EBITDA

1. Represents Y-o-Y Growth as compared to Q3 2022.

2. Prior year Adjusted Gross Profit has been recast to align with the updated methodology as described in the Appendix.

Growth Strategies



Grow with existing clients

124%
2022 average annual dollar-based net retention rate

Grow with new clients

185+
New clients in Q3 2023

Expand our ecosystem through channel partnerships

FinThrive
ascensus[®] adapt IT
ellucian. DISCO

Expand to new industries, geographies & products

Tencent
pix Interac
HDFC BANK

Pursue strategic & value-enhancing acquisitions

COHORT **Go**
WPM EDUCATION StudyLink
flywire company

Pursue Strategic & Value-Enhancing Acquisitions

¥ \$ ≠ £ € R ₹ ¥ \$ ≠ £ € ₣

Strong track record with M&A

StudyLink is the next smart deal for Flywire

December 2021

July 2022



~\$50M purchase price

Deal Thesis

- Accelerate growth in core geographic region of UK
- Leverage Flywire's global payment network for expansion
- Significantly grow revenue over 3-4 year time period with client upsells

Key Results

- 55+ clients upsold
- Revenue synergy ahead of plan



~\$30M purchase price

Deal Thesis

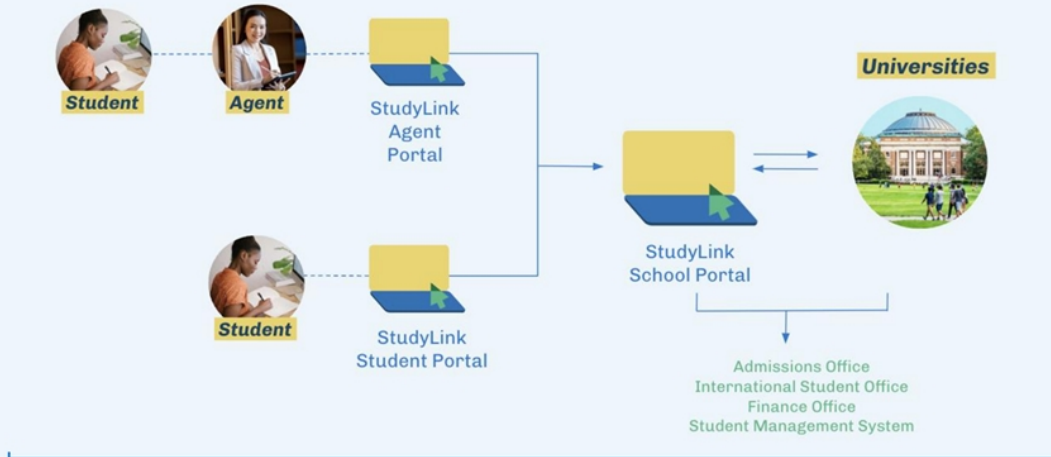
- Leverage Flywire network and client footprint to accelerate standalone growth
- Accelerate organic growth with EDU agents, a key growth vector
- Add additional payer services capabilities

Key Results

- Significant growth in Agent and payer service business with best-of-breed capabilities
- Revenue synergy ahead of plan

StudyLink's role in Australia higher education

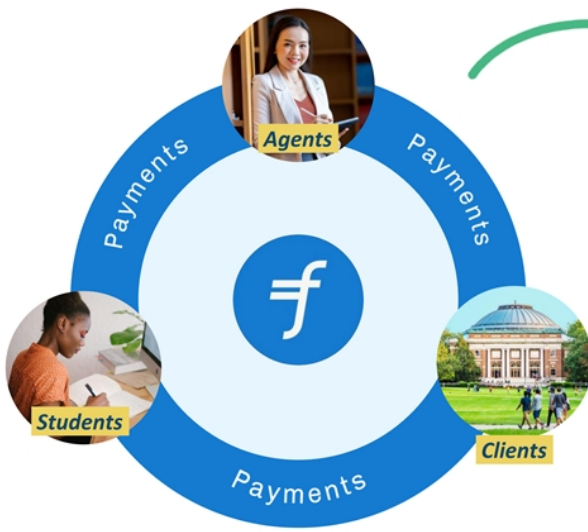
StudyLink's software plays a key part of the international student journey by facilitating applications and approval workflows between students, their agents, and the universities in Australia



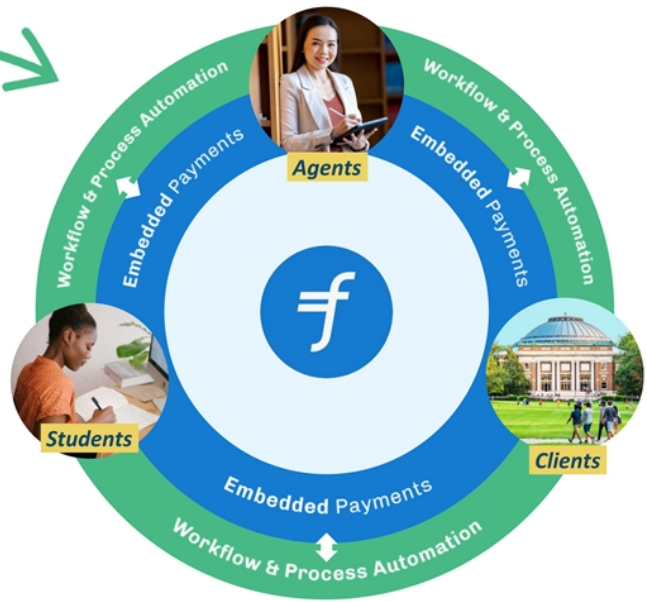
flywire opportunity

Deposits represent 20 - 30%+ of total cross-border flows to Australian universities

Flywire's ecosystem today with agents, clients, & payers



With StudyLink, Flywire is more deeply embedded & able to capture the top of the funnel with agents & payers in AUS



Key benefits of StudyLink acquisition

1

Capture more AUS/NZ Market

Top-four core International Education market with substantial revenue potential

- ~620K international students studying in AUS
- \$11BN of total tertiary education TAM



2

Expand in target markets

Accelerate expansion of StudyLink's success in education and agent ecosystem beyond Australia through Flywire's international clients, partners & team



3

Agent acquisition & utilization

Acquisition supports Flywire's high growth investment in agents; drives utilization and is an agent acquisition channel

- ~75% of international students studying in Australia went through agents



Travel spotlight

¥ \$ ₺ £ € R ₹ ¥ \$ ₺ £ € ₣

TRAVEL



Mission

Be the single integrated payments solution that solves the most complex travel payments across tour operators, accommodations providers and destination management companies (DMCs).

Opportunity

\$530BN

TAM ⁽¹⁾

<1%

Penetration of
2.5M travel
operators ⁽²⁾ globally

<1%

Adoption from 1.4 BN
international
Tourists ⁽³⁾

Adoption & coverage is as of May, 2022

⁽¹⁾ Based on global travel industry revenue in 2020 according to IBISWorld and management's estimates that approximately 41% of the non-business and professional travel payment volume is addressable by our solutions

⁽²⁾ IBIS Global Tourism Report, June 2020

⁽³⁾ Statista Report on Number of International Tourist Arrivals Worldwide from 1950 to 2021 (using 2019 to adjust for Covid)

Continued growth in large, fragmented segments

Investments needed in GTM to match our ambition and maintain growth

Travel Operators

\$440B+

- Experiential travel companies
- Strong product market fit
- Heavy digital acquisition strategy
- <1% revenue penetration



Accommodations

\$45B+

- Boutique hotels, luxury villas, student and professional accommodations
- Require simplicity and competitive pricing
- <1% revenue penetration



DMCs, Luxury Travel Networks

\$70B+

- One stop shops for high-end, bespoke itineraries for specific destinations
- Antiquated legacy systems
- Multiple flow opportunities
- <1% revenue penetration



Travel overview



What we solve for

Complexity in payments

- High costs
- No visibility or tracking
- Manual workflows

Fragmented marketplace

- Legacy homegrown provider
- Multiple systems not connected
- Operational inefficiencies



How we do it

- Powering a **connected ecosystem** of businesses, travelers, agents & more
- Modern **software that integrates** into existing workflows
- Enhanced **payment experience** for international travelers
- Around the clock, multi-lingual **support**
- **Strategic payables** for agents and suppliers

Why We Win

Up to 50% time saved on processing guest payments

Up to \$100K monthly savings per client

100s of clients with strong & growing referral network

Industry expertise

The logo for go2africa, featuring a black silhouette of the African continent inside a white circle, followed by the text "go2africa" in a bold, lowercase, sans-serif font.

South Africa

Client Challenge

- Needed to automate currency conversion to provide customers choice and pay suppliers
- Security provisions impeded user experience
- Lacked support for customers and staff

Why they chose us

- Reduced processing costs
- Increased support for customers and staff
- High levels of security without unnecessary friction

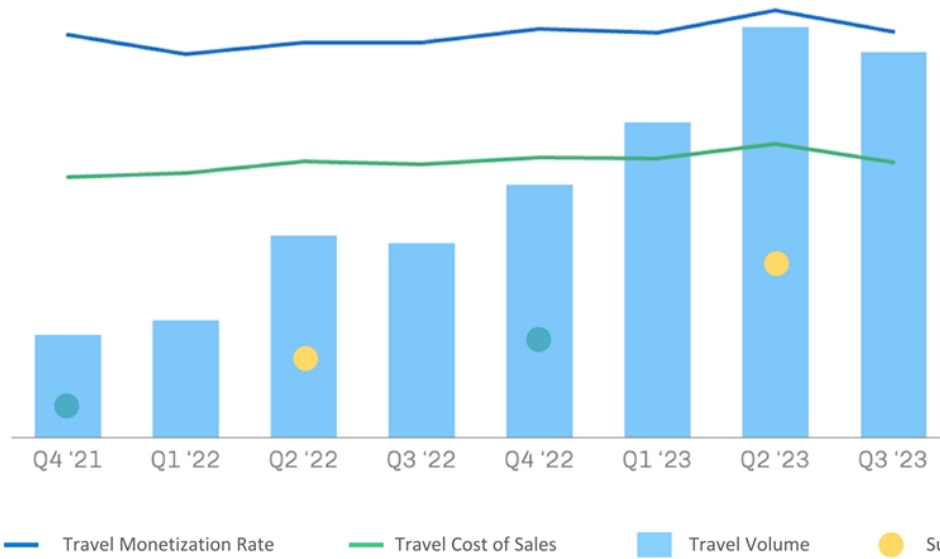
Flywire solution

- Ability to receive funds in the local desired currency (USD and ZAR)
- Preferred payment and currency options for customers
- Dedicated support

Software drives value in Travel payments

Healthy travel spreads as volume grows

100%+ volume growth over Q3 2022



Strong Adjusted Gross Profit contribution.

Travel growth impacts gross margins given pass through of interchange as cost of sales.

However, net gross profit spreads in the travel vertical are consistent with those of Flywire average across other verticals and have been improving while the business grows.



Financial Outlook

Q4 2023 Outlook*

\$86.5 – \$90.5M

Revenue Less Ancillary
Services

\$1.0 - \$4.0M

Adjusted EBITDA¹

1. Flywire has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this presentation because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.

20 *Assumes foreign exchange rates prevailing as of September 30, 2023



FY 2023 Outlook*

\$372.0 - 376.0M

Revenue Less Ancillary
Services

\$35.0 - 39.0M

Adjusted EBITDA¹

1. Flywire has not provided a quantitative reconciliation of forecasted Adjusted EBITDA to forecasted GAAP net income (loss) or to forecasted GAAP income (loss) before income taxes within this presentation because Flywire is unable, without making unreasonable efforts, to calculate certain reconciling items with confidence. These items include, but are not limited to income taxes which are directly impacted by unpredictable fluctuations in the market price of Flywire's stock.



flywire

Appendix

Revenue Less Ancillary Services at Constant Currency*

Revenue Less Ancillary Services at Constant Currency

	Three Months Ended September 30,			Nine Months Ended September 30,		
	2023	2022	Growth Rates	2023	2022	Growth Rates
GAAP revenue	\$123.3	\$95.2	29.5%	\$302.5	\$216.3	39.9%
Ancillary services	\$6.5	\$6.3		\$17.2	\$16.6	
Revenue less ancillary services	\$116.8	\$88.9	31.4%	\$285.3	\$199.7	42.9%
Effects of foreign currency rate fluctuations	\$ (2.30)			\$ 2.80		
Revenue less ancillary services at constant currency	\$114.5	\$88.9	28.8%	\$288.1	\$199.7	44.3%

***Revenue less ancillary services at constant currency:** Revenue less ancillary services at constant currency is adjusted for the impact of foreign currency rate fluctuations. This measure helps provide insight on comparable revenue growth by removing the effect of changes in foreign currency exchange rates year-over-year. Foreign currency exchange impact in the current period is calculated using prior period monthly average exchange rates applied to the current period foreign currency amounts.

\$USD in Millions



Revenue Less Ancillary Services & Adjusted Gross Margin Reconciliations *

Reconciliation of Non-GAAP Financial Measures (Amounts in millions, except percentages)

Modified Methodology	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
	Revenue	\$ 123.3	\$ 95.2	\$ 302.5
Adjusted to exclude gross up for:				
Pass-through cost for printing and mailing	(5.2)	(5.4)	(15.4)	(15.1)
Marketing fees	(1.3)	(0.9)	(1.8)	(1.5)
Revenue Less Ancillary Services	\$ 116.8	\$ 88.0	\$ 285.3	\$ 199.7
Payment processing services costs	42.0	32.3	110.6	78.3
Hosting and amortization costs within technology and development	2.0	1.6	6.5	4.6
Cost of Revenue	\$ 44.0	\$ 33.9	\$ 117.1	\$ 82.9
Adjusted to:				
Exclude printing and mailing costs	(5.2)	(5.4)	(15.4)	(15.1)
Offset marketing fees against related costs	(1.3)	(0.9)	(1.8)	(1.5)
Exclude depreciation and amortization	(1.7)	(1.3)	(5.0)	(3.7)
Adjusted Cost of Revenue	\$ 36.7	\$ 26.3	\$ 94.9	\$ 62.6
Gross Profit	\$ 78.4	\$ 61.3	\$ 185.4	\$ 133.4
Gross Margin	63.6%	64.4%	61.3%	61.7%
Adjusted Gross Profit	\$ 80.1	\$ 62.6	\$ 190.4	\$ 137.1
Adjusted Gross Margin	65.8%	70.4%	65.7%	68.7%
Previous Methodology				
	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
	Revenue	\$ 123.3	\$ 95.2	\$ 302.5
Adjusted to exclude gross up for:				
Pass-through cost for printing and mailing	(5.2)	(5.4)	(15.4)	(15.1)
Marketing fees	(1.3)	(0.9)	(1.8)	(1.5)
Revenue Less Ancillary Services	\$ 116.8	\$ 88.0	\$ 285.3	\$ 199.7
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Exclude printing and mailing costs	(5.2)	(5.4)	(15.4)	(15.1)
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Adjusted Cost of Revenue	\$ 36.4	\$ 27.6	\$ 99.9	\$ 66.3
Gross Profit	\$ 78.4	\$ 61.3	\$ 185.4	\$ 133.4
Gross Margin	63.6%	64.4%	61.3%	61.7%
Adjusted Gross Profit	\$ 78.4	\$ 61.3	\$ 185.4	\$ 133.4
Adjusted Gross Margin	67.1%	69.0%	65.0%	68.8%

*Beginning with the quarter ended December 31, 2022, we have excluded depreciation and amortization from the calculation of our adjusted gross profit, which we believe enhances the understanding of the Company's operating performance and enables more meaningful period to period comparisons.

\$USD in Millions

Revenue Disaggregation by Revenue Type

	Three Months Ended September 30, 2023			Nine Months Ended September 30, 2023		
	Transaction	Platform and Usage-Based Fee	Revenue	Transaction	Platform and Usage-Based Fee	Revenue
Revenue	\$ 104.6	\$ 18.7	\$ 123.3	\$ 247.7	\$ 54.8	\$ 302.5
Adjusted to exclude gross up for:						
Pass-through cost for printing and mailing	—	(5.2)	(5.2)	—	(15.4)	(15.4)
Marketing fees	(1.3)	—	(1.3)	(1.8)	—	(1.8)
Revenue Less Ancillary Services	\$ 103.3	\$ 13.5	\$ 116.8	\$ 245.9	\$ 39.4	\$ 285.3
Percentage of Revenue	84.8%	15.2%	100.0%	81.9%	18.1%	100.0%
Percentage of Revenue Less Ancillary Services	88.4%	11.6%	100.0%	86.2%	13.8%	100.0%

	Three Months Ended September 30, 2022			Nine Months Ended September 30, 2022		
	Transaction	Platform and Usage-Based Fee	Revenue	Transaction	Platform and Usage-Based Fee	Revenue
Revenue	\$ 77.1	\$ 18.1	\$ 95.2	\$ 167.5	\$ 48.8	\$ 216.3
Adjusted to exclude gross up for:						
Pass-through cost for printing and mailing	—	(5.4)	(5.4)	—	(15.1)	(15.1)
Marketing fees	(0.9)	—	(0.9)	(1.5)	—	(1.5)
Revenue Less Ancillary Services	\$ 76.2	\$ 12.7	\$ 88.9	\$ 166.0	\$ 33.7	\$ 199.7
Percentage of Revenue	81.0%	19.0%	100.0%	77.4%	22.6%	100.0%
Percentage of Revenue Less Ancillary Services	85.7%	14.3%	100.0%	83.1%	16.9%	100.0%

\$USD in Millions

Net Income (Loss) to Adjusted EBITDA Reconciliation

EBITDA and Adjusted EBITDA

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
Net income (loss)	\$ 10.6	\$ (4.3)	\$ (9.9)	\$ (38.2)
Interest expense	0.1	0.4	0.3	0.9
Provision for income taxes	0.8	1.3	2.3	2.9
Depreciation and amortization	4.0	3.4	12.1	9.2
EBITDA	15.5	0.8	4.8	(25.2)
Stock-based compensation expense and related taxes	11.6	9.3	32.3	23.3
Change in fair value of contingent consideration	0.0	1.3	0.4	0.3
Interest income	(3.8)	(1.3)	(7.7)	(1.5)
(Gain) loss from remeasurement of foreign currency	4.2	7.5	3.5	15.1
Indirect taxes related to intercompany activity	0.1	0.1	0.2	0.3
Acquisition related transaction costs	0.0	0.2	0.0	0.4
Acquisition related employee retention costs	(0.1)	0.3	0.8	1.2
Adjusted EBITDA	\$ 27.5	\$ 18.2	\$ 34.3	\$ 13.9

\$USD in Millions

Reconciliation of Revenue to Revenue Less Ancillary Services Guidance

Guidance	Three Months Ended December 31, 2023		Year Ended December 31, 2023	
	Low	High	Low	High
Revenue	\$91.5	\$96.5	\$394.1	\$399.3
Adjusted to exclude gross up for:				
Pass through cost for printing and mailing	(4.9)	(5.7)	(20.3)	(21.1)
Marketing fees	(0.1)	(0.3)	(1.8)	(2.2)
Revenue Less Ancillary Services	\$86.5	\$90.5	\$372.0	\$376.0
Adjusted EBITDA	\$ 1.0	\$ 4.0	\$ 35.0	\$ 39.0

\$USD in Millions

Supplemental Outlook Details

The following table provides a reconciliation of Fiscal Year 2023 outlook to the prior outlook provided in August

(Unaudited)

Fiscal Year 2023 Guidance

<i>(in millions)</i>	Midpoint of Outlook in August	Increase ⁽¹⁾	Currency Fluctuations from Prior Outlook ⁽²⁾	Midpoint of Outlook in November
Q423 Revenue	\$96.2	\$0.3	(\$2.5)	\$94.0
Q423 Revenue Less Ancillary Services	\$88.4	\$2.6	(\$2.5)	\$88.5
FY23 Revenue	\$400.0	\$0.5	(\$3.8)	\$396.7
FY23 Revenue Less Ancillary Services	\$376.0	\$1.8	(\$3.8)	\$374.0

(1) Reflects the assumed impact of the StudyLink acquisition and underlying organic strength in business.

(2) Flywire's updated outlook reflects foreign exchange rates prevailing as of September 30, 2023 and its prior outlook, which reflected exchange rates prevailing as of June 30, 2023. The impacts to fiscal year of 2023 are considered forward-looking outlook.

Glossary of Terms: Financial

NRR - Net Revenue Retention Rate

We calculate annual net dollar-based retention rate for a given year based on the weighted average of the quarterly net dollar-based retention rates for each quarter in that year. We calculate the quarterly net dollar-based retention rate for a given quarter by dividing the revenue we earned in that quarter by the revenue we earned from the same clients in the corresponding quarter of the previous year. Our calculation of quarterly net dollar-based revenue rate for a given quarter only includes revenue from clients that were clients at the beginning of the corresponding quarter of the previous year.

MR - Monetization Rate

Monetization rate is the quotient of Revenue Less Ancillary Services divided by Total Payment Volume.

TPV - Total Payment Volume

We define total payment volume or "TPV" as the total amount paid to our clients on our payments platform in a given period.

Transaction Revenue

Consists of a fee based on the total payment volume processed through our payment platform and global payment network. The fee can vary depending on the geographic region in which our client and client's customer resides, the payment method selected by our client's customer and the currencies in which the transaction is completed on our solution. Fees received are reported as revenue upon the completion of payment processing transaction.

Platform and Usage-Based Fee Revenue

We earn revenue from many of our clients based on the amount of accounts receivable they collect through our platform. For these services, we are paid a platform and usage-based fee based on the total payment volume that our clients collect. We also earn revenue from clients' customers when they enter into a payment plan and make actual payments against a payment plan in satisfying their obligation to our client. Additionally, we earn a subscription fee from some of our clients for their use of our payment platform.